



## **EMC Fibre Channel and iSCSI with QLogic Host Bus Adapters in the Windows Environment**

**P/N 300-001-164  
REV A09**

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Published: December, 2005

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*As part of an effort to improve and enhance the performance and capabilities of its product line, EMC from time to time releases revisions of its hardware and software. Therefore, some functions described in this document may not be supported by all revisions of the software or hardware currently in use. For the most up-to-date information on product features, refer to your product release notes.*

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### **Related Documentation**

Related documents include:

- ◆ *EMC Host Connectivity Guide for Windows, P/N 300-000-603*
- ◆ *EMC Navisphere Manager 5.X Administrator's Guide, P/N 069001143*
- ◆ *EMC Navisphere Manager 6.X Administrator's Guide, P/N 069001125*
- ◆ *EMC ControlCenter Navisphere Host Agent and CLI for Windows Version 6.X Installation Guide, P/N 069001151*
- ◆ *Storage-System Host Utilities for Windows 2000 and NT Administrator's Guide, P/N 069001141*
- ◆ *PowerPath Installation And Administration Guide for Windows, P/N 300-000-512*

Conventions Used in This Guide

EMC uses the following conventions for notes, cautions, and warnings.

A note presents information that is important, but not hazard-related.



CAUTION

A caution contains information essential to avoid data loss or damage to the system or equipment. The caution may apply to hardware or software.



WARNING

A warning contains information essential to avoid a hazard that can cause severe personal injury, death, or substantial property damage if you ignore the warning.

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EMC uses the following type style conventions in this guide:

AVANT GARDE	Keystrokes
<b>Palatino, bold</b>	<ul style="list-style-type: none"><li>◆ Dialog box, button, icon, and menu items in text</li><li>◆ Selections you can make from the user interface, including buttons, icons, options, and field names</li></ul>
<i>Palatino, italic</i>	<ul style="list-style-type: none"><li>◆ New terms or unique word usage in text</li><li>◆ Command line arguments when used in text</li><li>◆ Book titles</li></ul>
Courier, italic	Arguments used in examples of command line syntax.
Courier	System prompts and displays and specific filenames or complete paths. For example:  working root directory [/user/emc]:  c:\Program Files\EMC\Symapi\db
Courier, bold	<ul style="list-style-type: none"><li>◆ User entry. For example: <b>sympoll -p</b></li><li>◆ Options in command line syntax</li></ul>

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**Canada:** (800) 543-4782 (543-4SVC)

**Worldwide:** (508) 497-7901

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# Installation and Configuration

This document describes the procedures for installing an EMC-approved QLogic host bus adapter (HBA) into a Windows 2000 or Windows 2003 host environment and configuring the Windows host for connection to an EMC storage array over Fibre Channel.

Review the *EMC Support Matrix* for the latest information on approved HBAs and drivers.

- ◆ How this Guide Works ..... 1-2
- ◆ Installing the HBA into Your Server ..... 1-4
- ◆ Booting from the External Storage Array ..... 1-10
- ◆ Installing a RAMDISK under the EFI Shell ..... 1-35
- ◆ Installing the Windows Operating System ..... 1-36
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## How this Guide Works

In an effort to simplify the installation and configuration of QLogic fibre channel HBAs, this guide follows a simple flow chart, as shown in Figure 1-1 on page 1-3, that guides you through the necessary procedures to connect your Windows server to EMC storage arrays. Tips on planning, miscellaneous procedures, and troubleshooting information are located in Chapter 2, *Planning, Miscellaneous Procedures, and Troubleshooting*.

This document will guide you through the following steps:

1. *Installing the HBA into Your Server* on page 1-4
2. *If Booting from the External Storage Array* on page 1-10:
  - a. *Create a Floppy Disk with the EMC-Approved Driver and BIOS* on page 1-10.
  - b. *Install/Upgrade Firmware and Boot BIOS from DOS* on page 1-11.
  - c. *Verifying Array/LUN Visibility for Boot* on page 1-12.
3. Installing the Windows operating system.
4. Installing drivers and HBA software utilities.
5. Verifying connectivity between the server and EMC Array.
6. Installing multipath software like EMC Powerpath and enabling multiple storage paths.

---

## Downloading Latest QLogic Drivers/Firmware/BIOS files

Throughout this document, there are references to updated files from QLogic. All of the versions included on the QLogic CD packaged with your HBA are current as of this documents release. However, there may be updates to these files that may be necessary to download. For these, use the QLogic website, <http://www.qlogic.com>. From the main page on the QLogic website, click **Downloads** link on the left side of the page. On the resulting support page, click the **EMC** link under the OEM Models section. On the resulting page, click the **EMC Array** category for your storage array. On the resulting EMC Approved Software page, it is possible to download all of the most recent EMC-Approved drivers and BIOS files as well as documentation and helpful software tools.



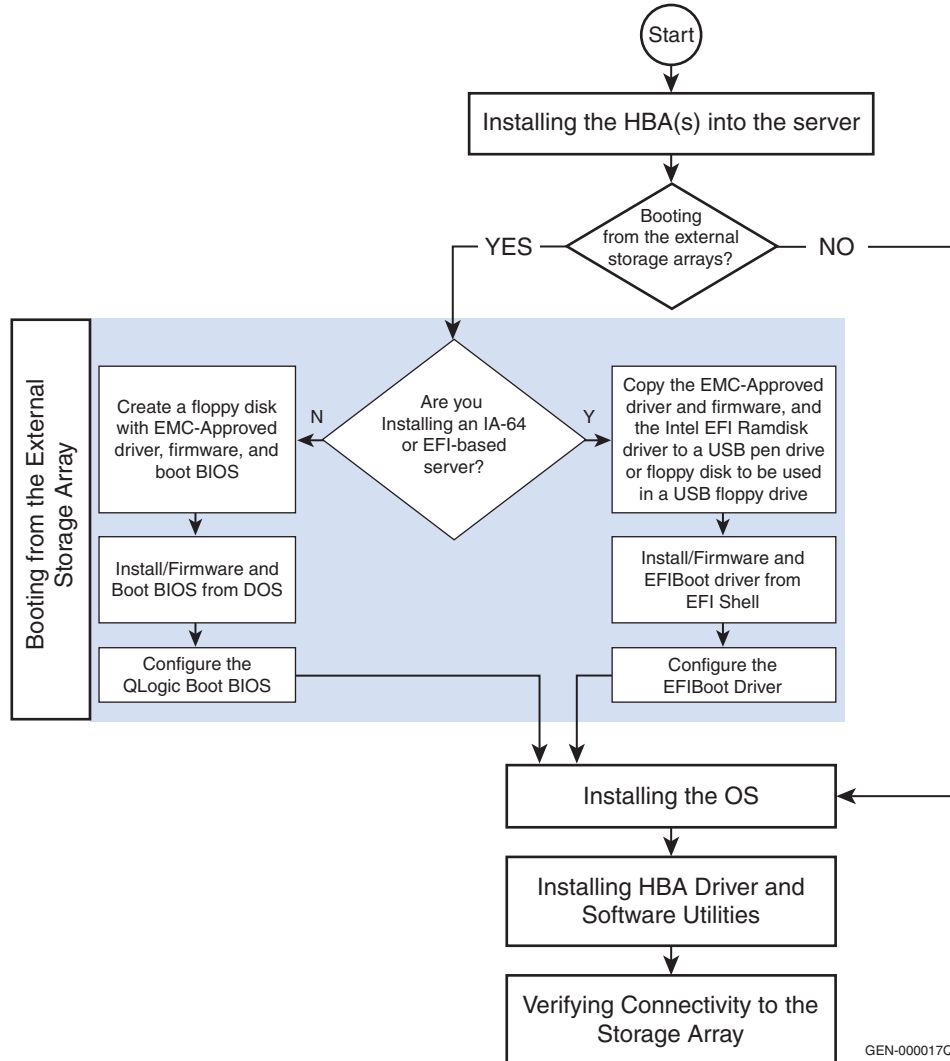


Figure 1-1 Installation and Configuration Overview

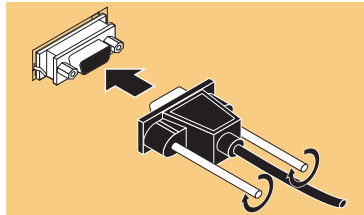
## Installing the HBA into Your Server

Follow the instructions included with your HBA. The HBA installs into a single slot.

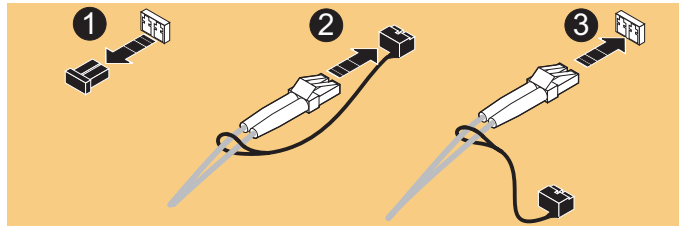
Follow these steps to connect the cable to the HBA:

1. (Optical cable only) Remove the protective covers on each fiber-optic cable.
2. Plug one end of the cable into the connector on the HBA as shown in the appropriate figure. (The hardware might be rotated 90 degrees clockwise from the orientation shown.)

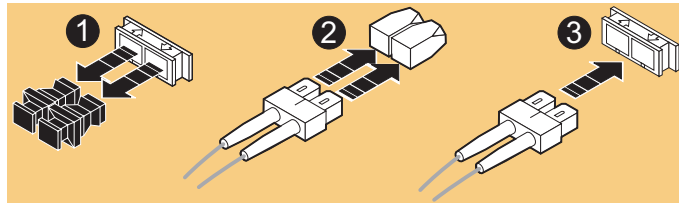
- Copper Cable:



- LC Optical Cable:



- SC Optical Cable:



3. Plug the other end of the cable into a connector on the storage system or a hub/switch port.

4. Label each cable to identify the HBA and the storage/switch/hub port to which it connects.
5. After connecting all HBAs in the server, power up the server.

---

## Special Installation Sequence for Stratus ftServers and EMC CLARiiON Arrays

A specific installation sequence is required when installing QLogic HBAs with the Stratus ftServers and EMC CLARiiON® storage. Failure to follow this sequence may result in a STOP: 0X0000007B bugcheck error when booting the Stratus server for the first time when connected to EMC CLARiiON storage.

With the Stratus ftServer, if the HBA detects EMC CLARiiON array targets but no accessible LUNs, it prevents the Stratus server from booting. In this configuration, the Stratus ftServer attempts to boot from the array, instead of booting from the internal boot drive.

To avoid this issue before storage is correctly assigned, either boot the Stratus ftServer before connecting the fibre cables to the HBAs or, if connected to a fabric, disable the HBA ports on the switch before booting the ftServer.

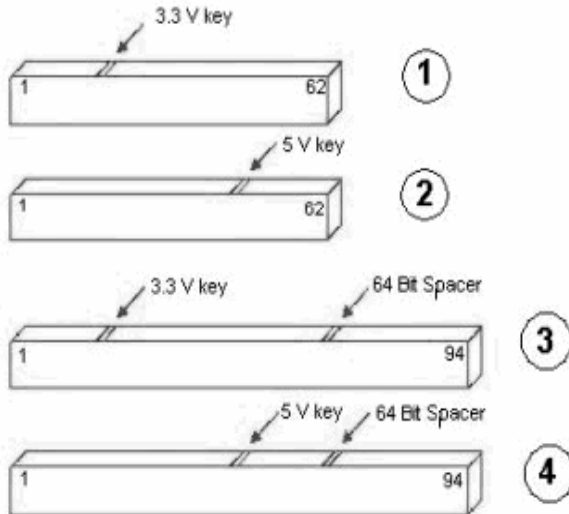
After the system has booted, connect the cables or reenable the switch ports. Verify that the HBAs are logged in to the EMC CLARiiON array; then stop and restart the Navisphere agent on the ftServer host. This will register the HBAs with the CLARiiON array and allow the HBA to properly detect the available LUNs.

## Matching the HBA with the Correct PCI Slot

When choosing an HBA into your server, it is important to know which HBA is compatible with your server's PCI/PCI-X/PCI Express slots. Certain HBA models have specific voltage requirements or physical limitations that allow them to only work in specific slots.

Servers today have several different bus slot types for accepting HBAs. PCI, PCI-X, PCI-X 2.0, and PCI-Express.

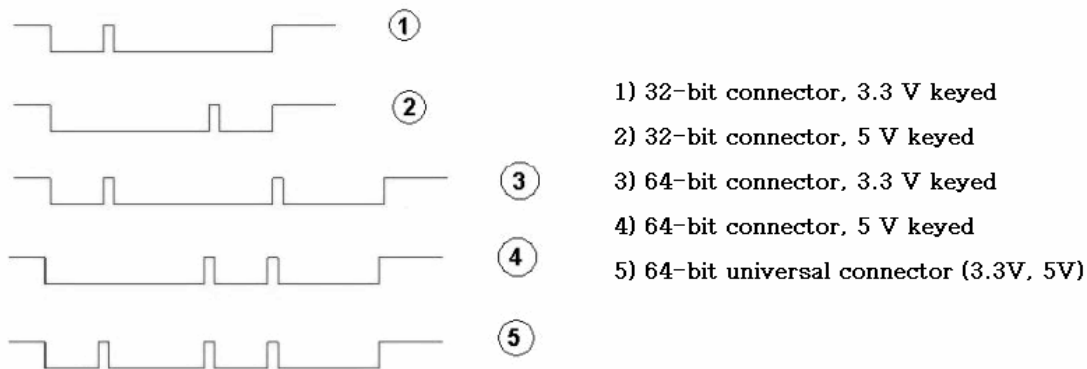
PCI slots can be 32-bit and 64-bit (denoted by their 124-pin or 188-pin connectors.) These slots have plastic "keys" which prevent certain HBAs from fitting into them. These keys work with the cut-out notches in the HBA edge connector so that only compatible HBAs will fit into them. This is done because of the voltage characteristics of the HBA. Inserting a 3.3v HBA into a 5v slot would cause severe damage to both the HBA and the server. Therefore, the slot keys



- 1) 32-bit Slot, 3.3 V keyed
- 2) 32-bit Slot, 5 V keyed
- 3) 64-bit Slot, 3.3 V keyed
- 4) 64-bit Slot, 5 V keyed

**Figure 1-2 PCI Slot types and voltage key locations**

Figure 1-3 on page 1-7 shows the HBA edge connectors compatible with the PCI slots shown in Figure 1. Note HBA #5 which shows a universal HBA edge connector. Universal HBAs are compatible with both 3.3v and 5v PCI slots.

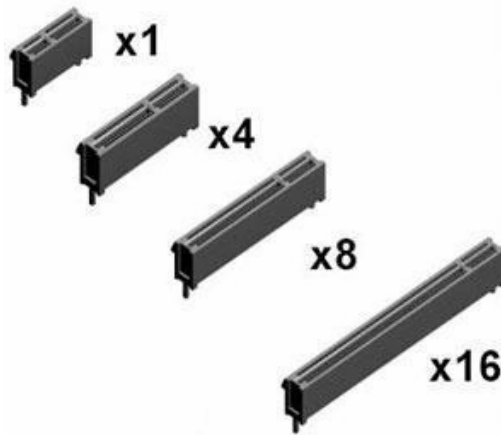


**Figure 1-3**      **Figure 2- HBA edge connectors**

PCI-X (or PCI Extended) slots increase the speed that data travels over the bus. PCI-X slots appear identical to a 64-Bit PCI slot keyed for 3.3v (see number 3 in Figure 1-2 on page 1-6 and Figure 1-3 on page 1-7.) PCI-X slots are backwards compatible with 3.3v PCI HBAs and universal HBAs. Inserting standard PCI HBAs into PCI-X slots will lower the bus speed, however, as they cannot take advantage of the improved performance.

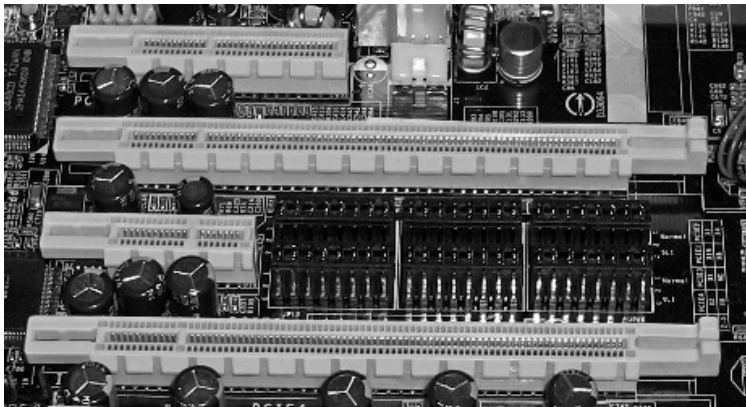
PCI-X 2.0 is the next generation of PCI-X buses. PCI-X 2.0 increases the bus speed providing more performance for HBAs. PCI-X 2.0 slots also appear identical to a 64-bit PCI slot keyed for 3.3v (number 3 in Figure 1-2 on page 1-6 and Figure 1-3 on page 1-7.) PCI-X 2.0 is also fully backward-compatible with 3.3v PCI and PCI-X.

PCI Express (sometimes noted as PCIe) is a new bus type that uses the existing PCI model, but implements it in a faster, serial protocol. Because of the serial way it transmits data, the PCI Express bus slot can be different sizes depending on the throughput it supports. PCI Express slot speeds are expressed in "lanes" and are normally shown as x1, x4, x8, and x16. Each type of slot are different lengths (Figure 1-4 on page 1-8) and HBA edge connectors will also be of varying lengths depending on how many lanes they require for throughput. Because of how PCI Express slots are keyed, a x1 HBA can be inserted in all 4 slot types as the HBA will negotiate with the slot to determine the highest mutually supported number of lanes. An HBA requiring x16 lanes will not, however, fit into a smaller slot.



**Figure 1-4** PCI Express slots

Figure 1-5 shows x1, x4, and x16 lane slots aligned on a mainboard. You can see how the slots are keyed so that low-lane HBAs can fit into larger slots.



**Figure 1-5** PCI Express slots aligned

PCI Express x4 lanes

PCI Express x16 lanes

PCI Express x1 lane

PCI Express x16 lanes

QLogic offers HBAs for each bus/slot type available. Table 1-1 shows each of the EMC-supported QLogic HBAs, and their respective slot requirements. Be sure to consult both your server user guide and QLogic to insure that the HBA you want to use is compatible with your server's bus.

**Table 1-1 EMC-supported QLogic HBAs**

HBA	PCI Spec	BUS Length	Power	Slot Key
QLA2200F	PCI 2.1	64-bit	3.3V, 5V	Universal
QLA200	PCI-X 1.0a & PCI 2.2	32-bit	3.3V, 5V	3.3V
QLA2310F	PCI-X 1.0a & PCI 2.2	64-bit	3.3V, 5V	Universal
QLA2340LF	PCI-X 1.0a & PCI 2.2	64-bit	3.3V, 5V	Universal
QLA2342LF	PCI-X 1.0a & PCI 2.2	64-bit	3.3V, 5V	Universal
QLE2360	PCI Express	x4 lane	3.3V	n/a
QLE2362	PCI Express	x4 lane	3.3V	n/a
QLA2460	PCI-X 2.0a & PCI 2.3	64-bit	3.3V	3.3V
QLA2462	PCI-X 2.0a & PCI 2.3	64-bit	3.3V	3.3V
QLE2460	PCI Express	x4 lane	3.3V	n/a
QLE2362	PCI Express	x4 lane	3.3V	n/a

Keep in mind that some of the older HBAs are tall (also referred to as full-height) and may not fit into a server with a low-profile chassis. These factors must be considered before implementing your configuration to avoid unnecessary delays and possible equipment swaps or returns.

## Booting from the External Storage Array

If you are setting up your server to boot Windows from the external array, it is necessary to have most recent BIOS installed on the HBA from which you plan to boot. BIOS is software that runs on the HBA. When configured, it presents a disk to the operating system to boot from. During boot, the HBA driver is loaded and assumes control of the disk from the BIOS.

---

If you are not planning to use the EMC Array as a boot disk, these procedures can be skipped. Move on to the *Installing the Windows Operating System* on page 1-36.

---

First, install the BIOS to the HBA, and then configure it to boot from the EMC Array.

---

## Create a Floppy Disk with the EMC-Approved Driver and BIOS

For the QLogic CD-ROM packaged with your HBA, select the driver for your Windows operating system. Be sure to select the **Legacy Install Kit** as this will allow you to extract the necessary driver files. The Legacy Install Kit is a .zip archive file. Unzip the files contained in the .zip archive onto a blank floppy disk.

BIOS for your HBA will also be provided on the QLogic CD-ROM. Note that the versions on the CD-ROM should already be installed on the HBA. If you are upgrading your firmware and/or BIOS, use the files on the CD-ROM or download the latest versions from the QLogic website following the procedure described in *Downloading Latest QLogic Drivers/Firmware/BIOS files* on page 1-2. Unzip the .zip archive files onto your floppy disk and keep the diskette handy during the installation procedures.

Necessary files for BIOS upgrades are: flasutil.exe, Two files (.dat and .def) containing EMC-Approved NVRAM settings, and the correct .bin file. The .bin file is named ql<xx>rom.bin (where xx is the HBA family, ie: 23, 24). For example, BIOS for a qla2340 HBA would be ql23rom.bin. Also included in the BIOS archive is a .bat file, which is used to flash the new BIOS to the HBA and to apply the EMC NVRAM settings to the HBA.



---

**Note:** NVRAM is short for Non-Volatile RAM. This is a special portion of memory on the HBA where HBA settings are stored.

---

---

**Note:** Driver and BIOS files may not fit on the same floppy. If you run out of disk space, use a single floppy disk for the driver files, and another disk for the BIOS files.

---

---

## Install/Upgrade Firmware and Boot BIOS from DOS

To update using a DOS boot diskette, follow these steps:

1. Format a 3.5-inch diskette and extract the BIOS and NVRAM files from the archive file (.zip or self-extracting .exe) onto the diskette. Make sure `Flasutil.exe` and the source files `ql23rom.bin/ql2322rm.bib/2322ipx.bin` are in the same directory. EMC-specific settings are contained in files named `emcXXXX.def` and `emcXXXX.dat` where `XXXX` is the model number of the HBA. These settings files (also referred to as NVRAM setting files) should also be in the same directory with the flash utility and source files. Note that some versions of BIOS may use different filenames for depending on the version and HBA model. Be sure check the readme included with the BIOS files to make sure you have all of the appropriate files before proceeding to step 2.
2. Reboot your Windows host system using a DOS diskette.
3. At the `A:\>` prompt, insert the diskette that contains the QLogic BIOS files (created in step 1).
4. Run `FlasUtil` program by typing `flasutil` at the command prompt.
5. If the `QLX23XX` controller is detected, the following is displayed:

```
QL23XX Adapter found at I/O address: xxxx
```

---

**Note:** If the `QL23XX` controller is not detected, run `FlasUtil` again with the `/I` (Ignore Subsystem ID) option.

---

6. Select **F** to write Flash. `FlasUtil` writes Flash to adapter using `ql23rom.bin` or `ql2322rm.bin` found in the same directory.

7. For QLA236x/QLE236x execute the following additional command:

```
flasutil /I /FR
```

This command writes the Flash with RISC code 2322ipx.bin.

8. To load the EMC-specific NVRAM settings files, execute the following additional command:

```
flasutil /L /N <filename.ext>
```

Example for qla2340:

```
flasutil /L /N emc2340.dat
```

9. When the procedure has finished, remove the diskette and reboot the host.

With the latest BIOS installed, configure and verify the BIOS settings to use the EMC Storage Array as the boot disk. Care must be taken to ensure that only a single I/O path to the LUN exists when installing the OS. A single HBA should have access to only a single array port at this point.

---

## Verifying Array/LUN Visibility for Boot

Verification of the HBA ability to access the boot LUN, and boot BIOS settings is recommended before installing the OS. Care must be taken to ensure that only a single I/O path to the LUN exists when installing the OS, a single HBA should have access to only a single array port at this point. Selecting BIOS and Boot LUN configuration settings vary with HBA vendor. Refer to your array documentation for details on verifying HBA connectivity.

---

## QLogic QLA23xx-based FibreChannel HBA BIOS/Boot LUN settings

This section describes the steps required to configure a QLogic HBA boot BIOS for allowing an array-attached LUN to be used as a boot disk for the server.

This section assumes the following steps have already been completed:

- ◆ The QLogic HBA's BIOS and non-volatile RAM settings have been updated to the latest version; see section "Installing/Upgrading firmware and boot BIOS" for details.

- ◆ In direct-attach configurations, an HBA has a physical connection to the array port.
- ◆ In fabric-attach configurations, an HBA has a physical connection to the switch/fabric, and has been zoned to the array, such that a single HBA to be used for boot has one logical I/O path to the array; refer to your switch documentation for details.

Before configuring HBA settings to boot from an array-based LUN, your server's settings should be adjusted to disable booting from an internal system drive. The procedure for disabling boot from an internal system drive is largely dependent upon the server platform.

- ◆ In some instances, internal boot can be disabled via entering the onboard SCSI/RAID controller's BIOS utility (for example, an Adaptec based controller can be configured by pressing CTRL-A, when the Adaptec banner is displayed during Power-On Self Test (POST)).
- ◆ Some servers will require entering the system BIOS utility to either disable boot from an internal drive, or to change the controller boot order, such that the boot HBA is enumerated before the internal disk controller, allowing the array-attached LUN to be the first disk visible to the server. Refer to your server documentation for details.
- ◆ In some server instances, boot from an internal drive cannot be explicitly disabled. In this case, the internal drive(s) must be physically disconnected or removed from the server. Refer to your server documentation for details.

***Important***

In some cases, re-adding an internal drive (after having previously removed it and configured a HBA for boot) may result in the internal drive being re-enumerated as the first drive, and possibly modifying the boot order, such that the server will attempt to boot from the internal drive, rather than the intended array-based LUN. Ensure that appropriate precautions are taken to ensure the server will properly boot from an array-based LUN before re-adding an internal system drive.

## Legacy (x86 and most EM64T-based servers) boot BIOS configuration

During Power-On Self Test (POST), the QLogic banner will be displayed. Press CTRL+Q to enter the Configuration utility:

```
QLogic Corporation
QLA2300/2310 PCI Fibre Channel ROM BIOS Version 1.47
Copyright (C) QLogic Corporation 1993-2004. All rights reserved.
www.qlogic.com

Press <CTRL-Q> for Fast!UTIL

BIOS for Adapter 0 is disabled
ROM BIOS NOT INSTALLED

<Alt-Q> Detected, Initialization in progress, Please wait...
```

Figure 1-6 QLogic Banner

Select the HBA (enumerated by its I/O address) which will be used for boot. If multiple HBAs are installed, there will be multiple HBA entries. The order of the HBA instances listed is the order they will be scanned for a boot device; note that this does not necessarily correspond to PCI slot numbering), and press **Enter**.

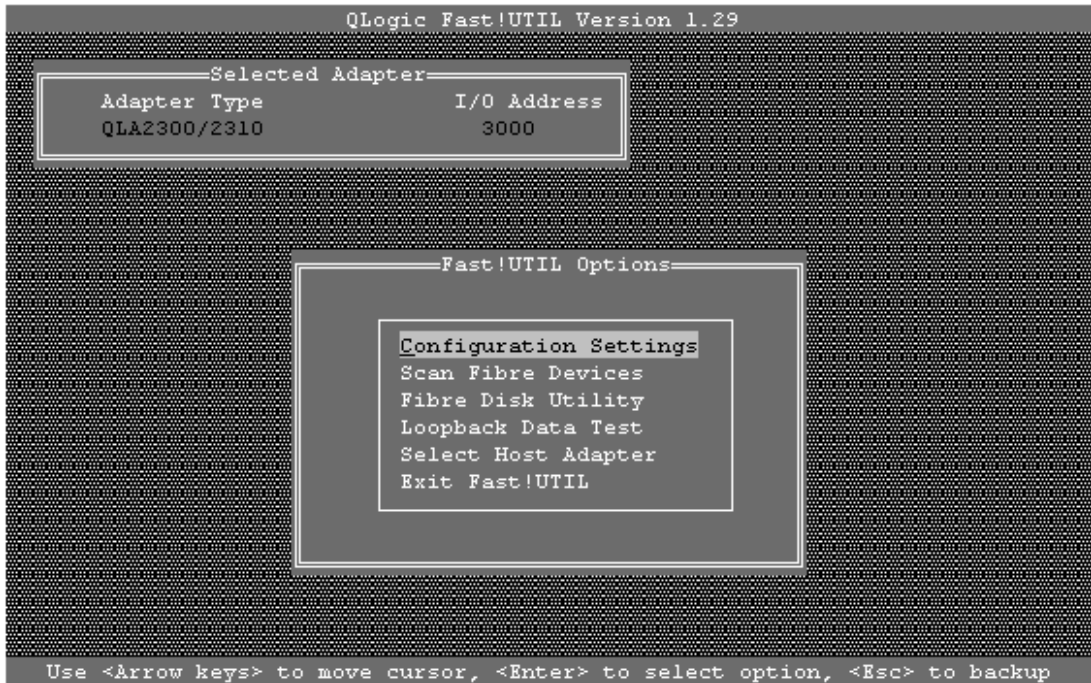


Figure 1-7 Main Fast!Util Options Window

Select **Configuration Settings** from the main **Fast!UTIL Options** dialog, and press **Enter**.

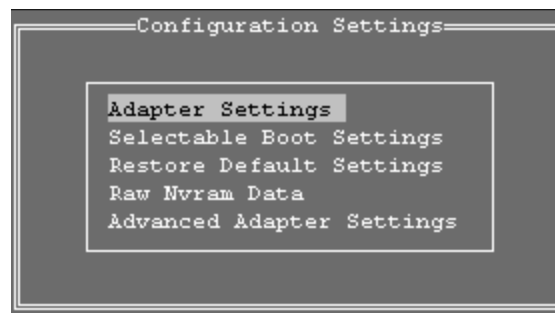


Figure 1-8 Configuration Settings Window

Select **Adapter Settings** from the **Configuration Settings** window and press **Enter**.

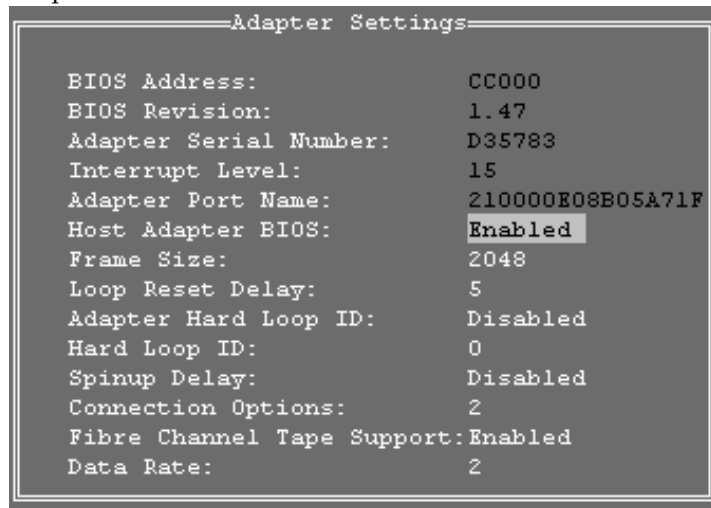


Figure 1-9 Adapter Settings Window

The **Host Adapter BIOS** setting is **Disabled** by default; select this setting and press **Enter** to enable **Host Adapter BIOS**. Press **Esc** to return to the previous **Configuration Settings** (as shown in Figure 1-8).

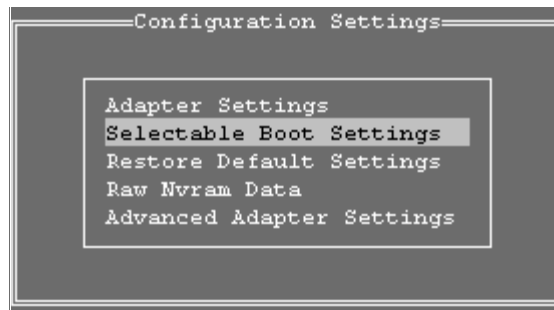
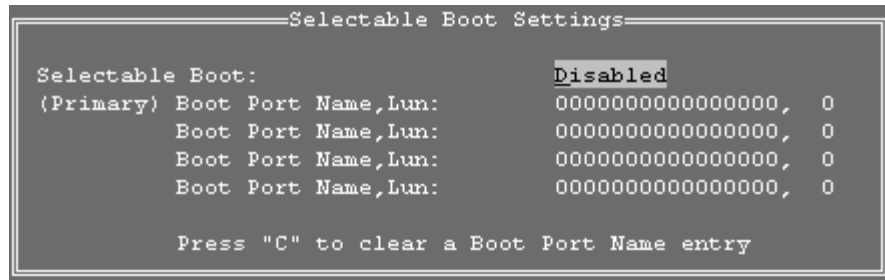


Figure 1-10 Configuration Settings Window

From the **Configuration Settings** dialog, select **Selectable Boot Settings** and press **Enter**.



**Figure 1-11 Selectable Boot Settings Window**

**Selectable Boot** is **Disabled** by default. Select this setting and press **Enter** to enable **Selectable Boot**.

Scroll down to the **(Primary) Boot Port Name, LUN:** setting, and press **Enter**.

The **Fast!UTIL** will now scan for attached FC devices (as shown in Figure 1-12 on page 1-18). If physical connectivity to the array is setup properly via zoning, then the array port will be found after this scan. Use the **<PageUp>** and **<PageDown>** keys to navigate the list of target IDs for the array port being used for boot.

Select Fibre Channel Device					
ID	Vendor	Product	Rev	Port Name	Port ID
128	No device present				
129	EMC	SYMMETRIX	5670	5006048ACCC8321E	2C2B00
130	No device present				
131	No device present				
132	No device present				
133	No device present				
134	No device present				
135	No device present				
136	No device present				
137	No device present				
138	No device present				
139	No device present				
140	No device present				
141	No device present				
142	No device present				
143	No device present				

Use <PageUp/PageDown> keys to display more devices

**Figure 1-12 Select Fibre Channel Device Window**

If no entries appear at any target IDs, verify the following:

- ◆ If multiple HBAs are present, verify the HBA select in the BIOS Utility is the same which currently provides the I/O path to the storage (at this point, only one I/O path should be configured to the boot LUN)
- ◆ For CLARiiON arrays, verify that the single I/O path points to the SP which owns the boot LUN
- ◆ For FC-SW environments, verify fabric zoning parameters, such that a single I/O path exists to the boot LUN (see array software documentation for details)
- ◆ Check physical FC connectivity between the HBA and array (direct attach environment) or switch (FC-SW environment)

Select the array port to be used for boot, and press **Enter**. If LUNs have been allocated to the HBA (using LUN Masking schemes, such as Access Logix or Volume Logix), they will be presented at their LUN number.



For example, Figure 1-13 shows that LUN 17 is masked to the HBA. The LUN is available and is presented as "Supported" by the BIOS.

Select LUN	
Selected device supports multiple units	
LUN	Status
16	Not supported
17	Supported
18	Not supported
19	Not supported
20	Not supported
21	Not supported
22	Not supported
23	Not supported
24	Not supported
25	Not supported
26	Not supported
27	Not supported
28	Not supported
29	Not supported
30	Not supported
31	Not supported

Use <PageUp/PageDown> keys to display more devices

**Figure 1-13 Example of LUN 17 Allocated to HBA**

If no numbered entries appear in the above figure, verify the following:

- ◆ For CLARiiON arrays, verify that the single I/O path points to the SP which owns the boot LUN
- ◆ Verify array LUN masking settings are configured such that this HBA has visibility to the appropriate LUN (see array software documentation for details).

Select a supported LUN that will be used as the boot LUN (shown as LUN 17 in Figure 1-13) and press **Enter**.

The **Selectable Boot Settings** dialog is displayed (Figure 1-14 on page 1-20) with the updated array port and LUN number as the boot device.

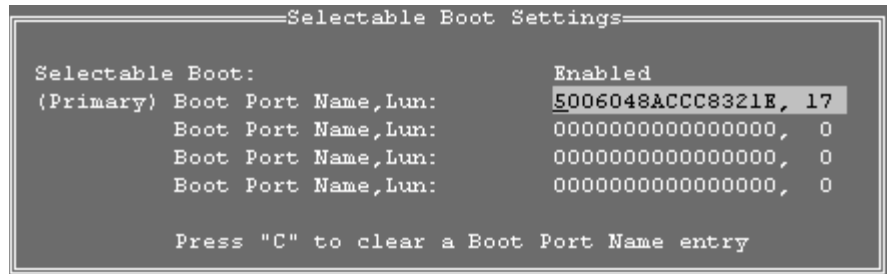


Figure 1-14 Selectable Boot Settings Window

Press **Esc** to return to the previous **Configuration Settings** dialog. Press **Esc** on the **Configuration Settings** dialog. A dialog will appear to warn of a configuration change (as shown in Figure 1-15).

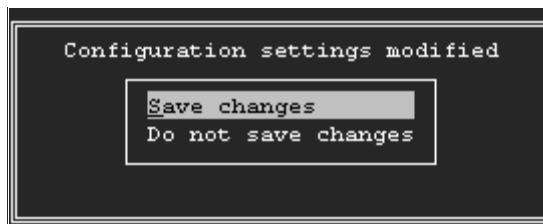


Figure 1-15 Warning Dialog

If the settings are correct, select **Save changes** to return to the initial **Fast!UTIL Options** dialog. Otherwise, press **Esc** to make additional changes, or select **Do not save changes** and press **Enter** to return to the initial **Fast!UTIL Options** window (as shown in Figure 1-16).



Figure 1-16 Fast!Util Options Window

To exit the **Fast!UTIL** configuration utility, select **Exit Fast!UTIL** and press **Enter**. The system will now reboot.

During the subsequent reboot, the QLogic BIOS banner screen should show the array and LUN that were specified as a boot-capable LUN (as shown in Figure 1-17).

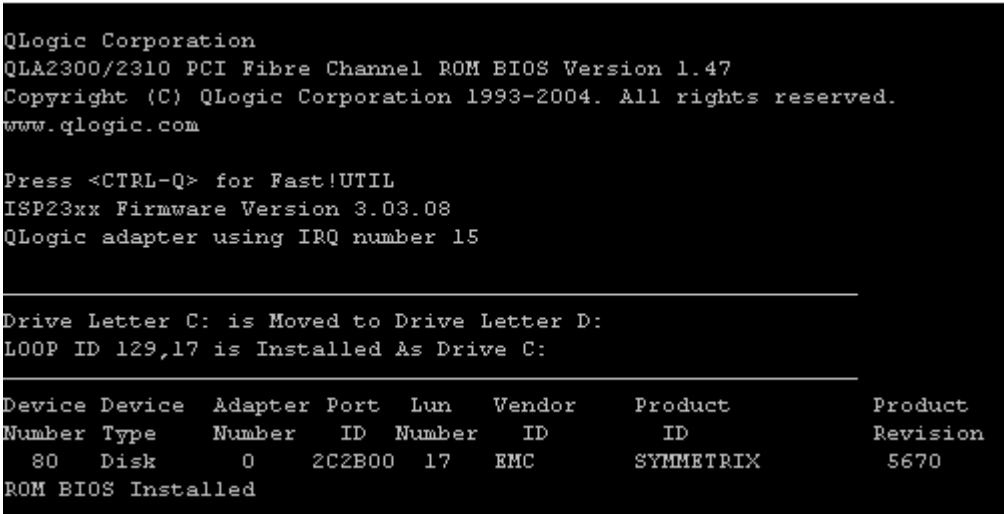


Figure 1-17 QLogic BIOS Banner Screen

At this point, the OS Installation can begin using this LUN as the boot volume.

**EFI (IA64 Itanium and some x64 servers) system firmware configuration**

Prior to booting the server, ensure that media (USB memory drive, CD-ROM, or floppy) which contains the QLogic EFI boot code/utility is physically present in the system.

Following POST of the server, the **Firmware Boot Manager** (similar to Figure 1-18 on page 1-22) menu will be displayed. Using the arrow keys, select the option for **EFI Shell** and press **Enter**.

```
Firmware Boot Manager

Boot options: Enter number or ↑/↓ to select, 'Enter' to execute

1 EFI Shell [Built-in]
2 Acpi(PNP0A03,0)/Pci(5|1)/Ata(Primary,Master)
3 Acpi(PNP0A03,1)/Pci(4|0)/Mac(0002551F80E0)
4 Acpi(PNP0A03,1)/Pci(4|1)/Mac(0002559F80E0)
5 CDROM
6 Acpi(PNP0A03,0)/Pci(5|1)/Ata(Primary,Master)

System options: Enter letter or ↑/↓ to select, 'Enter' to execute

Boot Option Maintenance      Diagnostics      EFI Shell
Configuration/Setup          Driver Setup      Flash
```

Figure 1-18 Firmware Boot Manager Menu

The EFI shell will be opened, and the Device Mapping Table may be listed by default (similar to Figure 1-19). If the Device Mapping Table is not listed, type **map** and press **Enter**.

```
Device Mapping Table
fs0 : MemMap(15:FF000000-FFFFFFFF)
fs1 : MemMap(8:FF800200-FFBFFFFFF)
fs2 : MemMap(16:1B846000-1B9ADFFF)
fs3 : Acpi(PNP0A03,0)/Pci(5|1)/Ata(Primary,Master)/CDROM(Entry0)
fs4 : Acpi(PNP0A03,0)/Pci(5|1)/Ata(Primary,Master)/CDROM(Entry1)
fs5 : Acpi(PNP0A03,0)/Pci(5|3)/Usb(0, 0)/HD(Part1,Sig19EEC514)
fs6 : Acpi(PNP0A03,1)/Pci(3|0)/Scsi(Pun0,Lun0)/HD(Part1,SigFA5B03C0-EA5E-01C3
-507B-9E5F8078F531)
blk0 : MemMap(15:FF000000-FFFFFFFF)
blk1 : MemMap(8:FF800200-FFBFFFFFF)
blk2 : MemMap(16:1B846000-1B9ADFFF)
blk3 : Acpi(PNP0A03,0)/Pci(5|1)/Ata(Primary,Master)
blk4 : Acpi(PNP0A03,0)/Pci(5|1)/Ata(Primary,Master)/CDROM(Entry0)
blk5 : Acpi(PNP0A03,0)/Pci(5|1)/Ata(Primary,Master)/CDROM(Entry1)
blk6 : Acpi(PNP0A03,0)/Pci(5|3)/Usb(0, 0)
blk7 : Acpi(PNP0A03,0)/Pci(5|3)/Usb(0, 0)/HD(Part1,Sig19EEC514)
blk8 : Acpi(PNP0A03,1)/Pci(3|0)/Scsi(Pun0,Lun0)
blk9 : Acpi(PNP0A03,1)/Pci(3|0)/Scsi(Pun0,Lun0)/HD(Part1,SigFA5B03C0-EA5E-01C3
-507B-9E5F8078F531)
blkA : Acpi(PNP0A03,1)/Pci(3|0)/Scsi(Pun0,Lun0)/HD(Part2,SigFA9CA0A0-EA5E-01C3
-F1B3-12714F758821)
blkB : Acpi(PNP0A03,1)/Pci(3|0)/Scsi(Pun0,Lun0)/HD(Part3,Sig5CE668E0-7CC6-01C5
-A1F4-04622FD5EC6D)
fs5:\>
```

Figure 1-19 Device Mapping Table

The filesystems available to the server are listed in the Device Mapping Table, referenced by "fsN", where N is a different number for each available filesystem. The description next to the "fsN" entry references the type of media on which the filesystem resides. In the example shown in Figure 1-19, "fs0", "fs1" and "fs2" refer to memory ramdisks; "fs3" and "fs4" refer to filesystems on a CD inserted in the CD-ROM; "fs5" refers to a filesystem on a USB memory drive, and "fs6" refers to an existing filesystem on an internal hard drive. The filesystem you select depends upon what media contains the QLogic EFI boot code/utility. In this example, the QLogic EFI boot code/utility resides on the USB memory drive. Point the EFI shell to the proper filesystem by typing **fsN:** (where N is the number which references the proper filesystem) followed by **Enter**.

Before loading the QLogic EFI boot code/driver to the HBA(s), ensure that any old EFI boot code which may be loaded in the system has been removed. Type **drivers** at the EFI shell prompt and press **Enter**.

Look for any driver listings which reference "QLogic Fibre Channel Adapter", similar to the listing shown in .

```
60 00000140 D X X 1 - QLogic Fibre Channel Driver      PciRom Seg=00000000
```

Figure 1-20 Reference to QLogic Fibre Channel Driver

If such a driver entry exists in the output, it should be removed before installing the current driver. Make note of the first two digits on the line which references the QLogic Fibre Channel Driver ("60" in the example shown in Figure 1-20); this is the "driver handle". Type "**unload <driver handle>**". For the example shown in Figure 1-20, "unload 60" would be used to remove the EFI driver. The system will prompt to "Unload Protocol Image (y/n)?" type "**y**" and press **Enter**. The existing QLogic EFI driver will now be removed.

Type **dir** and press **Enter** to list the contents of the directory. If the directory contents are not consistent with what you expect, and don't appear to contain the QLogic boot code/utility, the filesystem select may not be correct. Verify the proper filesystem has been selected. If the QLogic boot code/utility resides in a subdirectory, type **cd subdirectory** and press **Enter**.

```
fs0:\qlogic> dir
Directory of: fs0:\qlogic

12/01/05  11:29a <DIR>          2,048 .
12/01/05  11:29a <DIR>           0 ..
08/10/04  01:11p                136,704 efiaux.drv
08/10/04  09:44a                272,415 EfiCfg.pdf
07/24/04  05:13p                295,936 efiutil.efi
04/29/04  02:03p                259,600 EfiUtil.pdf
08/18/04  03:41p                12,287 nvram23.dat
08/10/04  01:13p                55,296 ql2312ef.bin
08/10/04  01:13p                72,192 ql2312fw.bin
08/18/04  03:49p                12,842 qlfireadme.txt
08/18/04  04:25p                 2,615 ReleaseNotes.txt
          9 File(s)      1,119,887 bytes
          2 Dir(s)

fs0:\qlogic> |
```

Figure 1-21 QLogic Directory

The directory listing should contain the QLogic EFI boot code/utility which was downloaded to the media (as shown in Figure 1-21 on page 1-24).

The files of importance will take the following form:

<b>efiutil.efi</b>	QLogic EFI utility for updating adapter driver/firmware
<b>efiaux.drv</b>	EFI auxiliary driver (used by efiutil when EFI drivers are not loaded)
<b>qlNNNNef.bin</b>	EFI driver image file; written to adapter flash (where xxxx refers to the chipset used on the HBA - in this example, "2312" refers to the chipset present on QLA2340/QLA2342 HBAs)
<b>qlNNNNfw.bin</b>	Adapter firmware file, written to adapter flash (where xxxx refers to the chipset used on the HBA - in this example, "2312" refers to the chipset present on QLA2340/QLA2342 HBAs)

Type **efiutil** and press **Enter**.

```
Fibre Channel Card Efi Utility  1.32  (7/19/2004)
QLogic Fibre Channel Adapter (driver 1.42, firmware 0.00.000)  AUX
QLogic Fibre Channel Adapter (driver 1.42, firmware 0.00.000)  AUX

 2 Fibre Channel Adapters found:

Adapter      Path                               WWN              Driver (Firmware)
A0  Acpi(PNP0A03,4)/Pci(3|0)  210000E08B0955A7  1.42 (0.00.000)
A1  Acpi(PNP0A03,4)/Pci(3|1)  210100E08B2955A7  1.42 (0.00.000)

efiutil> |
```

**Figure 1-22 Fibre Channel Card Efi Utility**

The QLogic HBA(s) installed in the server will be listed (as shown in Figure 1-22). Note the "firmware" version listed in the utility. If the firmware is listed as a specific version (not a series of zeroes), and "AUX" is not listed next to the firmware field at the top of the report then the EFI driver and firmware have been loaded on the HBA(s); proceed to the section immediately following Figure 1-26 on page 1-30.

If the firmware is listed as a series of zeros, and "AUX" is listed next to the firmware field at the top of the report (as shown in Figure 1-22), this indicates the EFI boot code has not yet been installed on the HBA(s). Proceed as follows:

**Installing the EFI boot code driver and non-volatile RAM settings on the HBA(s)**

The EFI boot code driver must be loaded onto the HBA(s) in order to be used by the EFI BIOS.

Type `efiutil all ew=q1NNNNef.bin`, where NNNN refers to the chipset version on the HBA (in the example shown in Figure 1-22 on page 1-25, 2312 refers to the chipset present on QLA2340/QLA2342 HBAs) and press **Enter**.



```

fs0:\qllogic> efiutil all ew=ql2312ef.bin

Fibre Channel Card Efi Utility  1.32  (7/19/2004)
QLogic Fibre Channel Adapter (driver 1.40, firmware 0.00.000)  AUX
QLogic Fibre Channel Adapter (driver 1.40, firmware 0.00.000)  AUX

2 Fibre Channel Adapters found:

Adapter      Path                      WWN                      Driver (Firmware)
A0  Acpi(PNP0A03,4)/Pci(3|0)  210000E08B0955A7  1.40 (0.00.000)
A1  Acpi(PNP0A03,4)/Pci(3|1)  210100E08B2955A7  1.40 (0.00.000)

A0  Acpi(PNP0A03,4)/Pci(3|0)  210000E08B0955A7  1.40 (0.00.000)
Writing efi driver image to flash from file ql2312ef.bin...
Old revision 1.40, New revision 1.40
File size 0000D800
WARNING: do NOT interrupt this operation...
Flash part Am29LV010
Writing new image...
.....
.....
Reinitializing adapter A0...
Image write complete.

A1  Acpi(PNP0A03,4)/Pci(3|1)  210100E08B2955A7  1.40 (0.00.000)
Writing efi driver image to flash from file ql2312ef.bin...
Old revision 1.40, New revision 1.40
File size 0000D800
WARNING: do NOT interrupt this operation...
Flash part Am29LV010
Writing new image...
.....
.....
Reinitializing adapter A1...
Image write complete.

fs0:\qllogic>

```

Figure 1-23 QLogic efiutil all Upgrade

The utility will upgrade EFI boot code drivers on all HBAs installed in the server and return to the EFI shell when complete (as show in Figure 1-23). If any errors are reported during this process, verify that the correct EFI boot code driver for your HBA has been copied to your installation media.

EFI-compatible firmware must now be loaded onto the HBA(s). Type **efiutil all rw=qlNNNNfw.bin**, where NNNN refers to the chipset version on the HBA, (in the example shown in Figure 1-21 on

page 1-24, "2312" refers to the chipset present on QLA2340/QLA2342 HBAs) and press **Enter**.

```
fs0:\qllogic> efiutil all rw=ql2312fw.bin

Fibre Channel Card Efi Utility  1.32  (7/19/2004)
QLogic Fibre Channel Adapter (driver 1.40, firmware 0.00.000)  AUX
QLogic Fibre Channel Adapter (driver 1.40, firmware 0.00.000)  AUX

2 Fibre Channel Adapters found:

Adapter      Path                      WWN                      Driver (Firmware)
A0  Acpi(PNP0A03,4)/Pci(3|0)  210000E08B0955A7  1.40 (0.00.000)
A0  Acpi(PNP0A03,4)/Pci(3|0)  210000E08B0955A7  1.40 (0.00.000)
A1  Acpi(PNP0A03,4)/Pci(3|1)  210100E08B2955A7  1.40 (0.00.000)

A0  Acpi(PNP0A03,4)/Pci(3|0)  210000E08B0955A7  1.40 (0.00.000)
Writing risc image to flash from file ql2312fw.bin...
Old revision 0.00.000, New revision 3.03.001
File size 00011A00
WARNING: do NOT interrupt this operation...
Flash part Am29LV010
.....
.....
Reinitializing adapter A0...
Image write complete.

A1  Acpi(PNP0A03,4)/Pci(3|1)  210100E08B2955A7  1.40 (0.00.000)
Writing risc image to flash from file ql2312fw.bin...
Old revision 0.00.000, New revision 3.03.001
File size 00011A00
WARNING: do NOT interrupt this operation...
Flash part Am29LV010
.....
.....
Reinitializing adapter A1...
Image write complete.

QLogic Fibre Channel Adapter (driver 1.40, firmware 3.03.001)
QLogic Fibre Channel Adapter (driver 1.40, firmware 3.03.001)

fs0:\qllogic>
```

**Figure 1-24** Utility Install

The utility will install the EFI-compatible firmware onto the HBA(s) installed in the server (as shown in Figure 1-24), and return to the EFI shell when complete. If any errors are reported during this process, verify that the correct EFI-compatible firmware for your HBA has been copied to your installation media.

The appropriate non-volatile RAM (NVRAM) settings must now be loaded onto the HBA(s). Type "efiutil all nr=nvram23.dat" ("nvram23.dat" is the default NVRAM data file for QLA23xx-based HBAs) and press **Enter**.

```
fs0:\qllogic> efiutil all nr=nvram23.dat
Fibre Channel Card Efi Utility  1.32  (7/19/2004)

2 Fibre Channel Adapters found:

Adapter      Path                               WWN              Driver (Firmware)
A0  Acpi(PNP0A03,4)/Pci(3|0)  210000E08B0955A7  1.40 (3.03.001)
A1  Acpi(PNP0A03,4)/Pci(3|1)  210100E08B2955A7  1.40 (3.03.001)

A0  Acpi(PNP0A03,4)/Pci(3|0)  210000E08B0955A7  1.40 (3.03.001)
Writing nvram from file nvram23.dat...
.....
Done.

A1  Acpi(PNP0A03,4)/Pci(3|1)  210100E08B2955A7  1.40 (3.03.001)
Writing nvram from file nvram23.dat...
.....
Done.

fs0:\qllogic>
```

Figure 1-25 Data Loaded onto HBA(s) Installed in Server

The NVRAM data will be loaded onto the HBA(s) installed in the server (as shown in Figure 1-25), and return to the EFI shell when complete. If any errors are reported during this process, verify that the correct NVRAM data file ("nvram23.dat") for your HBA has been copied to your installation media.

Type **reset** at the EFI shell prompt to reboot the server, allowing the updated drivers, firmware, and NVRAM settings to take effect. Following the reboot, type **fsN:** (where N is the number which references the proper filesystem, as described earlier) and press **Enter** to access the filesystem containing the QLogic EFI boot code. If the EFI boot code resides in a subdirectory, type **cd <subdirectory name>** and press **Enter**. Type **efiutil** to start the QLogic EFI Utility and press **Enter**. At this point, the QLogic HBA instances should be shown with a specific firmware version, and "AUX" should not be listed next to the firmware, as shown in Figure 1-26 on page 1-30. At this point, the EFI drivers, firmware, and NVRAM settings have been loaded to the HBA(s).

```

fs0:\qllogic> efiutil

Fibre Channel Card Efi Utility  1.32  (7/19/2004)

2 Fibre Channel Adapters found:

Adapter      Path                               WWN              Driver (Firmware)
A0  Acpi(PNP0A03,4)/Pci(3|0)  210000E08B0955A7  1.40  (3.03.001)
A1  Acpi(PNP0A03,4)/Pci(3|1)  210100E08B2955A7  1.40  (3.03.001)

efiutil>

```

Figure 1-26 QLogic HBA Instances with Specific Firmware Version

Type **q** and press **Enter** to exit the QLogic EFI Utility.

At the EFI shell prompt, type **drivers** and press **Enter**. Note the entries which reference "QLogic Fibre Channel Adapter" are similar to the listing shown in .

```

5F 00000140 D X X 1 - QLogic Fibre Channel Driver      PciRom Seg=00000000
60 00000140 D X X 1 - QLogic Fibre Channel Driver      PciRom Seg=00000000

```

Figure 1-27 QLogic Fibre Channel Drivers

Make note of the first two digits (referred to as the "driver handle") on the line which references the "QLogic Fibre Channel Driver"; if multiple HBAs are installed in the server, there will be multiple entries, as shown in Figure 1-27. The order of the HBA instances listed is the order in which they have been enumerated by the system; note that this does not necessarily correspond to PCI slot numbering. In this example, the two QLogic HBAs installed in the server are using driver handles 5F and 60, respectively. Type **drvcfg** and press **Enter**.

```

fs0:\qllogic> drvcfg

Configurable Components

Drv[33]  Ctrl[46]  Lang[eng]
Drv[3F]  Ctrl[53]  Lang[eng]
Drv[3F]  Ctrl[54]  Lang[eng]
Drv[4F]  Ctrl[51]  Lang[eng]
Drv[4F]  Ctrl[52]  Lang[eng]
Drv[5F]  Ctrl[62]  Lang[eng]
Drv[60]  Ctrl[63]  Lang[eng]

fs0:\qllogic>

```

Figure 1-28 Driver Handle Numbers

Find the driver handle numbers which correspond to those listed for the QLogic HBAs (as shown in Figure 1-28 on page 1-30). Note the two digits (preceded by **Ctrl**, as shown in Figure 1-28) next to the driver handles for the QLogic HBAs, these are control handles.

Determine the HBA instance which will be used for boot, and enter the QLogic Fibre Channel Driver Configuration Utility by typing **drvcfg -s <driver handle> <control handle>** (where "driver handle" and "control handle" are the values which correspond to the HBA instance which will be used for boot. In this example, "drvcfg -s 5f 62" would be used) and pressing **Enter**.

```
Fibre Channel Driver Configuration Utility

NOTE: Do not redirect console output to a file.

Main Menu

NVRAM Parameters
  1. Edit Adapter Settings
  2. Edit Advanced Settings
  3. Edit Database
  4. Edit Boot Settings
Information
  5. Show Database
  6. Show Translation
  7. Show NVRAM Buffer
  8. Info
  9. Help
Operation
 10. Abandon
 11. Write
 12. Quit

Enter a Selection: |
```

Figure 1-29 Fibre Channel Driver Configuration Utility

The Fibre Channel Driver Configuration Utility Menu will be displayed (as shown in Figure 1-29).

Type **1 (Edit Adapter Settings)** and press **Enter**.

```

Edit Adapter Settings

0. Previous Menu
1. Enable Hard Loop Id [n]
2. Hard Loop Id (hex) [0]
3. Reset Delay (dec) [5]
4. Enable FC Tape [y]
5. Frame Size [2048]
6. Connection Option [Loop Preferred, Otherwise Point To Point]
7. Data Rate [Auto]

Enter a Selection:

```

Figure 1-30 Edit Adapter Settings

By default, option 1 (Enable Hard Loop ID") is disabled.

- ◆ In FC-SW environments, the default of "disabled" is the proper setting. Select **2. Auto Topology: Pt to Pt first**. Press **Enter** when your choice has been selected. The "Topology" information toward the top of the screen will reflect your selection. Press **<Escape>** to return to the previous configuration window.
- ◆ In FC-AL/"direct attach" environments, Hard Loop ID should be enabled; type **1** and press **Enter**. The utility will prompt to "Enable Hard Loop Id [n]?"; type **y** and press **Enter**. Enable Hard Loop Id will now be shown as [y] (enabled). Type **0** and press **Enter** to return to the previous menu as shown in Figure 1-29 on page 1-31.

```

Connection Option:
1. Loop Only
2. Point To Point
3. Loop Preferred, Otherwise Point To Point

Enter a Selection [3]:

```

Figure 1-31 Connection Option

By default, option 6 (Connection option) setting of "Loop Preferred, Otherwise Point To Point", is acceptable for most configurations, and will auto-detect the connection topology. To manually set the connection topology, type **6** and press **Enter**; otherwise, type **0** and press **Enter** to return to the previous menu as shown in Figure 1-29 on page 1-31.

In FC-SW environments, "Point To Point" is the appropriate setting; In FC-AL/"direct attach" environments, "Loop Only" should be selected. Type the appropriate selection and press **Enter**. The selected connection topology will now be reflected. Type **0** and press **Enter** to return to the previous menu as shown in Figure 1-29 on page 1-31.

Option 3 (Edit Database) allows the appropriate WWN of the array port, and the LUN address, to be specified for boot.

```
Enter a Selection: 3
Entry in WWN database to edit [0-4]? 0
Entry 0 Port WWN [0000000000000000]? 5006048ACD20165E
Node WWN [0000000000000000]? 5006048ACD20165E
Lun (hex) [00]? 1A
Entry in WWN database to edit [0-4]?
```

**Figure 1-32 Example Array Port WWN and LUN Values**

Type **3** and press **Enter**. Select **0** to select the first WWN database entry, and press **Enter**. The utility prompts for Entry 0 Port WWN; type the full WWN of the array port being used for boot, and press **Enter**. The utility prompts for "Node WWN"; enter the same WWN used above, and press **Enter**. The utility prompts for the hexadecimal LUN address to be used for boot; type the appropriate hexadecimal LUN value to be used for boot and press **Enter**. Figure 1-32 shows example array port WWN and LUN values.

**Note:** This utility does not explicitly check the values entered for validity, care must be taken to ensure that the proper array port WWN and LUN addresses have been entered

The utility will prompt for another WWN database entry to modify, press **Enter** to return to the menu as shown in Figure 1-29 on page 1-31. Save the configuration changes by typing **11** (Write) and press **Enter**. The utility reports that it is done saving changes; press any key to continue, and then **12** to exit the utility. The system reports that options have been set, as shown in Figure 1-33 .

```
Drv[5F] Ctrl[62] Lang[eng] - Options set. Action Required is Press [ENTER]
to continue
```

**Figure 1-33 Options Set**

Press **Enter** to return to the EFI shell. Type **reset** to reboot the server to enable the changes.

Following the reboot, open the EFI shell. The Device Mapping Table may be listed by default (similar to Figure 1-19 on page 1-23). If the Device Mapping Table is not listed, type **map** and press **Enter**.

```
blkB : Acpi(PNP0A03,1)/Pci(3|0)/Scsi(Pun0,Lun0)/HD(Part3,Sig5CE668E0-7CC6-01C5-  
-A1F4-04622FD5EC6D)  
blkC : Acpi(PNP0A03,4)/Pci(3|0)/Fibre(WWN5006048ACD20165E,Lun0)  
blkD : Acpi(PNP0A03,4)/Pci(3|0)/Fibre(WWN5006048ACD20165E,Lun1A00000000000000)  
Shell> |
```

Figure 1-34 Example blkD as Array Port

Note any entries starting with "blk" (block-level devices, such as volumes) which reference a Fibre interface (as shown in Figure 1-34). The entry should list the array port WWN and LUN address specified in the configuration utility. The example as shown in Figure 1-34 shows entry "blkD" as the array port WWN and LUN specified during configuration). This is the EFI entry which specifies the specific array LUN which will be used for boot.

**Note:** The example as shown in Figure 1-34 also shows BlkC as Lun0. This is a Symmetrix-based read-only Volume Logix Database device used for LUN masking, and cannot be used for boot, though it is still detected by the QLogic EFI driver, and is reported as visible.

At this point, the OS Installation can begin using this LUN as the boot volume.



## Installing a RAMDISK under the EFI Shell

Intel provides an EFI toolkit on the Intel website <http://www.intel.com/technology/efi>. Included in the EFI toolkit is the RAMDISK driver. To install the RAMDISK driver on your system, copy the `RAMDISK.EFI` file to your USB flash drive.

Insert the USB flash drive in your EFI-based server's USB port and boot the server to the EFI shell. At the shell prompt, locate your USB flash drive in the device mapping table. A line similar to the following should be listed in the mapping table:

```
Fs0: Acpi (PNPOA03,0)/Pci (1D|1)Usb(1,0)/HD(Part1,Sig0D0C0B0A)
```

Switch to the USB flash drive by typing in the corresponding FS number, followed by a colon (i.e., `Fs0:`) and press **Enter**.

At the FS prompt, type **Load RAMDISK.EFI** and press **Enter**. You should see the message noting that the driver has been loaded successfully.

To locate the new RAMDISK, type **Exit** and press **Enter**. From the system Boot Manager menu, select **EFI Shell** to go back to the EFI Shell. The device map should now show a new FS device as well as the previous USB device.

---

**Note:** The order of the devices may have shifted with the discovery of the RAMDISK.

---

```
Fs0: VenMsg(06ED4DD0-FF78-11D3-BDC4-00A0C94053D1)
Fs1: Acpi (PNP0A03,0)/Pci (1D|1)/Usb(1,0)/HD(Part1,Sig0D0C0B0A)
```

In the above example, the RAMDISK is now `Fs0`. At this point, you can copy your driver files for your HBA to the RAMDISK. Switch to your USB flash drive with the driver files and copy the files to the RAMDISK by using the **copy** command. Like DOS, the copy command can use an asterisk to grab multiple files, (i.e., `Copy *.* fs0:`).

Once the files have been copied to the RAMDISK, you may proceed to install Windows.

---

**Note:** If the server is rebooted at any time, this procedure will need to be done again as the RAMDISK is deleted during a reboot.

---

## Installing the Windows Operating System

This section is a step by step procedure for installing Windows 2000/2003 Operating System to either an internal or external boot device.

After you have your HBA(s) installed in your server (and configured for external boot if necessary,) the next step is to install the Windows operating system. If you intend to boot to an external device please refer to *Booting from the External Storage Array* on page 1-10 for setting the boot BIOS for external boot and selecting the external boot lun. If your system is EFI based refer to *Installing a RAMDISK under the EFI Shell* on page 1-35. Also refer to your server's documentation for preparing your server for external boot.

**Note:** If you intend to boot to an external disk, only present the LUN that you intend to boot from. All additional luns can be added after the installation. This will eliminate any confusion on selecting the correct partition for installation and eliminates any problems that the Operating System could encounter on reboot during the installation. Also confirm that that there is only **one** path to the storage array. Having more than one path can cause the operating system to fail during the installation.

To install Windows, you need the following materials:

- ◆ A Windows CD-ROM for the Windows version you wish to install
- ◆ AN EMC-approved HBA driver diskette for Windows, or an EFI RAMDisk if it is an EFI based install

To install Windows:

1. Insert a bootable Windows CD-ROM in the drive and reboot the system. If your system has a bootable disk already configured from a previous installation, the software will prompt you to press any key to boot from CD-ROM.
2. If you are installing Windows to boot from an external array disk, you will need to supply setup with the HBA driver. To do this, immediately after the Windows installation begins, press **F6** when directed or when the blue screen appears. Otherwise, proceed to step 6.

Pressing **F6** tells the Windows installer that you want to load a third-party driver before proceeding with the installation.

If you do not press **F6** in time to add the drivers, restart the server and try again. You will know if you missed the **F6** function to install third-party drivers when the setup returns with a warning that it cannot find a partition to load the operating system



**Figure 1-35** Windows Setup with F6 Prompt

**Note:** Windows 2000 does not display the F6 prompt.

3. When prompted for additional drivers, select **S (Specify Additional Device)**.

# Windows Setup

Setup could not determine the type of one or more mass storage devices installed in your system, or you have chosen to manually specify an adapter. Currently, Setup will load support for the following mass storage device(s):

<none>

- \* To specify additional SCSI adapters, CD-ROM drives, or special disk controllers for use with Windows, including those for which you have a device support disk from a mass storage device manufacturer, press S.
- \* If you do not have any device support disks from a mass storage device manufacturer, or do not want to specify additional mass storage devices for use with Windows, press ENTER.

Figure 1-36 Specifying a Driver for your HBA

4. Insert the EMC HBA Drivers diskette or EFI RAMDisk if applicable for your OS. Then press **Enter** to continue.

This displays a screen similar to Figure 1-37 on page 1-39.

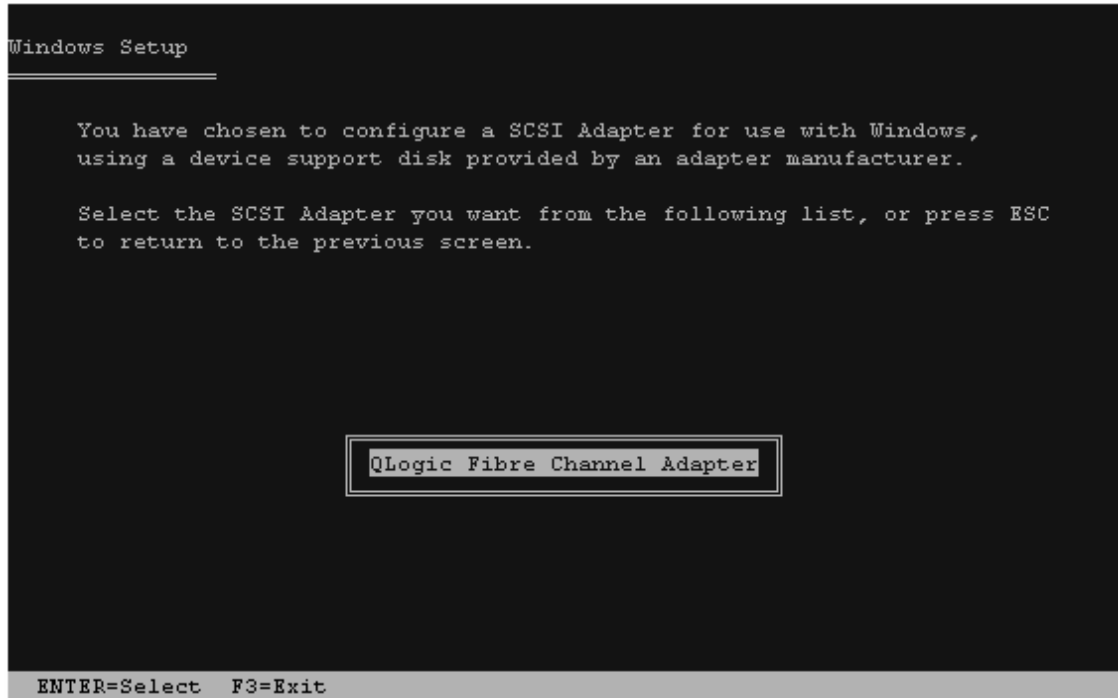


Figure 1-37 HBA Selection Screen

5. Select the appropriate boot HBA and press **Enter**. (You may have to scroll down to find the appropriate driver.)

Depending on the version of Windows, you may receive an error message that the default driver is newer than the provided one. Ignore this message.

Setup continues to load files, and a **Windows Setup** screen appears.

6. Press **Enter** to begin the setup procedure.

If you are installing Windows on a newly created LUN, you may receive a message that your boot disk is new or erased. You can press **C** to continue.

A Windows Licensing Agreement appears.

7. Read the license agreement. (Press **Pg Dn** as necessary to scroll through the text.) To accept the agreement, press **F8**.

Setup inspects your computer's hardware configuration. The setup screen displays disk partition information (if your system already contains partitions), or lets you create a new partition. (Refer to Figure 1-38.)

The Windows 2000 boot LUN cannot exceed 7.8 GB unless INT-13 extensions are enabled in the HBA BIOS. (Refer to Microsoft Knowledge Base article Q240672.)



Figure 1-38 Existing Partitions

8. If you are installing an operating system for the first time, highlight **Unpartitioned Space** on the HBA. Then:
  - Press **Enter** to use the entire disk as one partition.  
or
  - Press **C** to create a custom partition, and then specify the partition size.

If the new disk is displayed as **Unformatted** or **Damaged** you must delete the partition before continuing. To do this, press **D**, and follow the on-screen delete instructions. After you delete the partition, the disk will then appear as **Unpartitioned Space**.

If you are reinstalling Windows, the setup software prompts you to overwrite or upgrade:

- To overwrite, press **Esc** and follow instructions.
  - To upgrade, press **Enter**.
  - If you want to create a new hard disk partition, you must first delete the existing partition, and then create a new one. To do so, select the partition you want to delete, press **D**, and then follow the on-screen instructions to complete the deletion of the partition. Once the system deletes the partition, you can press **C** to create a new one.)
9. The setup software prompts you to specify the file system format for the partition. Select **NTFS file system** format (which is suitable for most sites) and press **Enter**, unless you have other specific requirements.

---

For background information on the choice of the NTFS file system, refer to Microsoft Knowledge Base Article 184006.

---

Setup formats the partition, copies the Windows system files to the partition, and starts rebooting the server.

10. When prompted, remove the diskette and CD-ROM.
11. If your system prompts you to press any key to boot from CD-ROM, do not press a key. Instead, allow the system to boot from the array (if external) or the local disk (if internal). After booting, the system continues installation, displays the Windows banner, and begins autodetection of mass-storage devices and adapters.
12. Follow the on-screen instructions to complete the installation. When the **Completing the Windows Setup Wizard** screen appears, click **Finish**.
13. Install the latest EMC-approved Windows Service Pack and/or OS patches or updates. Follow the procedures in the Microsoft documentation that accompanies the updates.



## Installing HBA Driver and Software Utilities

To use EMC storage array disks with a Windows 2000 or Windows 2003 host, you need a Fibre Channel host adapter driver. The driver and related utilities must be installed and configured before Windows can access the EMC disks. This driver can be installed using the QLogic SANsurfer Install Wizard for Windows.

For Windows 2003, EMC supports both the STORPort driver class and the SCSIPort driver class. Windows 2000 uses only the SCSIPort driver class.

Three sections are outlined on the following pages to help with installation and configuration of your HBA drivers and associated utilities:

- ◆ Pre-installation Guidelines
- ◆ Installation
- ◆ Post-installation Procedures.

### Pre-installation Guidelines

#### Windows 2003 STORPort Updates

Currently the shipping version of Windows 2003 requires post-RTM hotfixes to resolve some known issues. For all Windows 2003 STORPort installations, you should obtain the current Microsoft QFE hotfix listed in the *EMC Support Matrix* with the HBA driver revisions.

#### *Important*

Install this patch and reboot before installing the HBA driver.

EMC recommends that users planning to upgrade to Service Pack 1 for Windows 2003 should upgrade their HBA drivers to the latest supported version prior to installing the service pack.

#### Obtaining the QLogic SANsurfer Install Wizard for Windows

The SANsurfer Install Wizard for Windows is available on CD-ROM or downloaded from the QLogic website. To download from the website:

1. Go to  
  
[http://www.qlogic.com/support/oem\\_product\\_list.asp?oe mid=65](http://www.qlogic.com/support/oem_product_list.asp?oe mid=65)
2. Select **Downloads** on the left side of the page.

3. Select **EMC** under OEM models.
4. Select the link containing your EMC storage.
5. Select the HBA that you have installed in your system and download the SANsurfer Install Wizard for Windows.

**Note:** If downloading from the QLogic website, first create a directory that will be used to save the SANsurfer Install Wizard for Windows file.

## Driver Installation/ Upgrade

1. Install the SANsurfer Install Wizard for Windows Kit CD-ROM to start the SANsurfer HBA Install Wizard. If you have downloaded the kit to your hard drive locate and double click the file. The following message will appear.

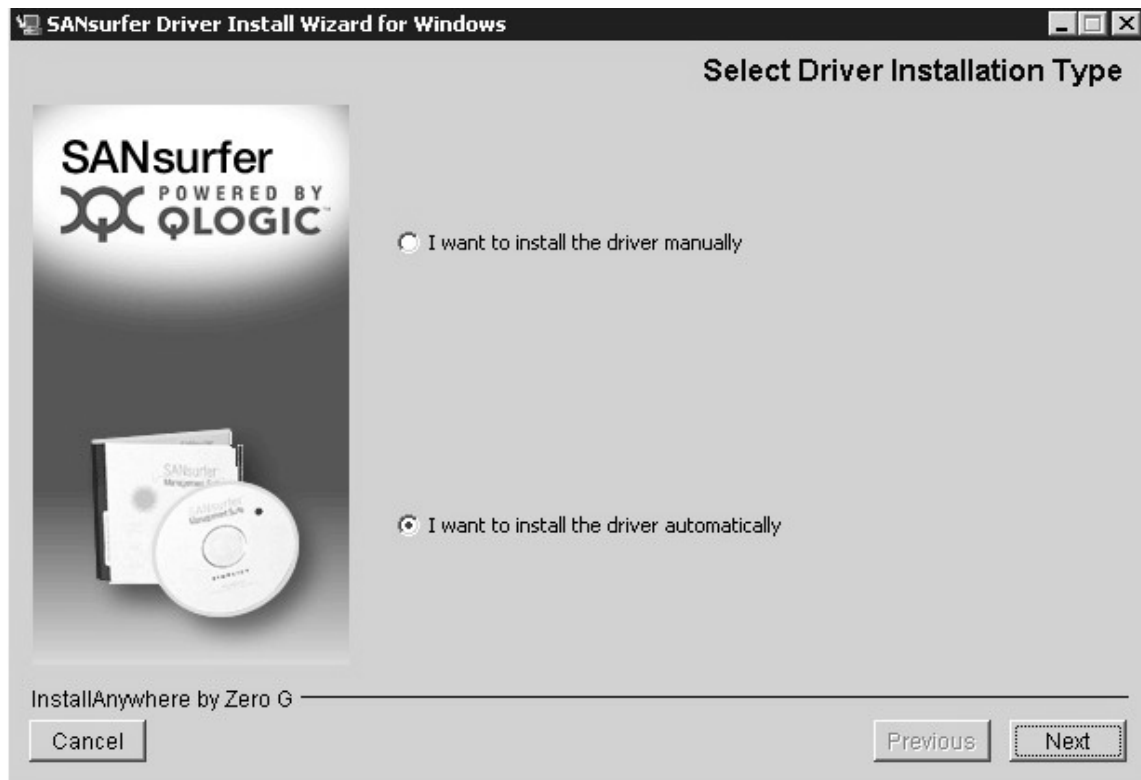
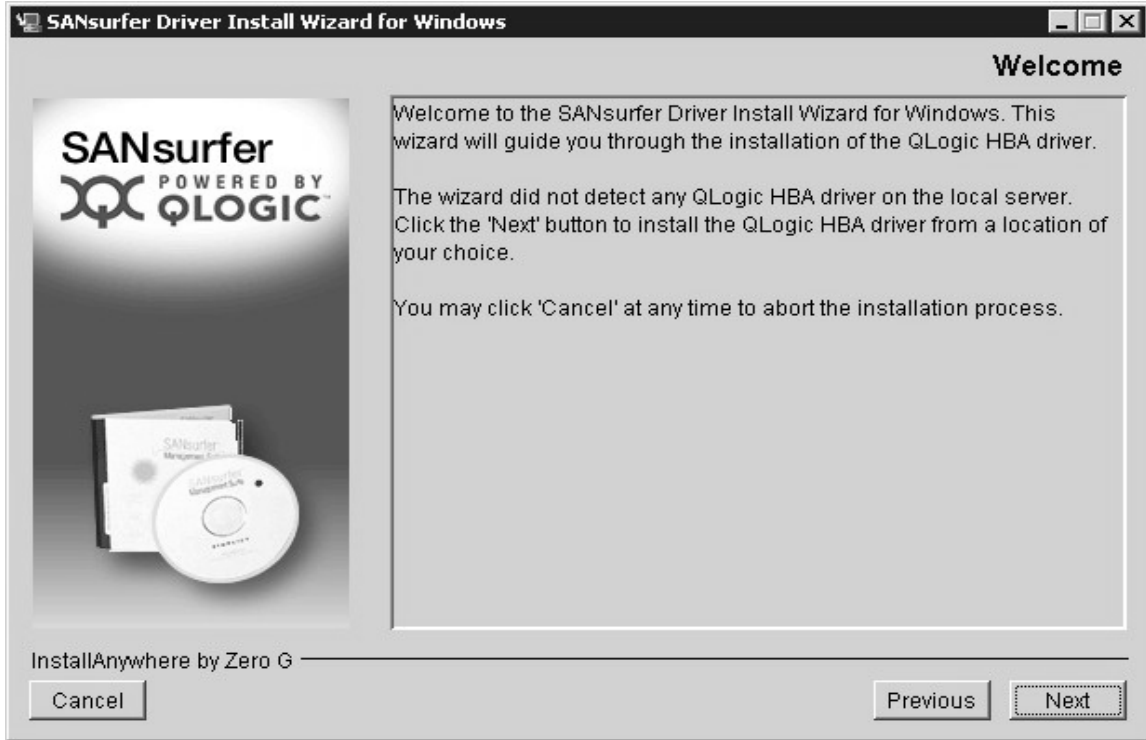


Figure 1-39 SANsurfer Driver Installation Type

2. Select **I want to install the driver automatically.**



**Figure 1-40 SANsurfer Driver Install Wizard Welcome**

3. Click **Next** to start the HBA driver installation.



**Figure 1-41 SANsurfer Driver Selection**

This window presents three choices:

◆ **Default Driver**

This is the default selection. This selection will use the driver located on the CD-ROM or the SANsurfer Install Wizard for Windows file. The latest driver versions are listed in the EMC support matrix. Use this option if you have downloaded the kit from the QLogic web site.

◆ **From the QLogic website**

The selection will automatically search the QLogic web site for the latest driver. An Internet connection is required. Use this selection if you are upgrading your HBA drivers to a newer version.

◆ **Browse**

Use this option if you have previously downloaded the driver file and stored it on your hard drive.

4. Click **Next** to continue. A message similar to the following will appear:

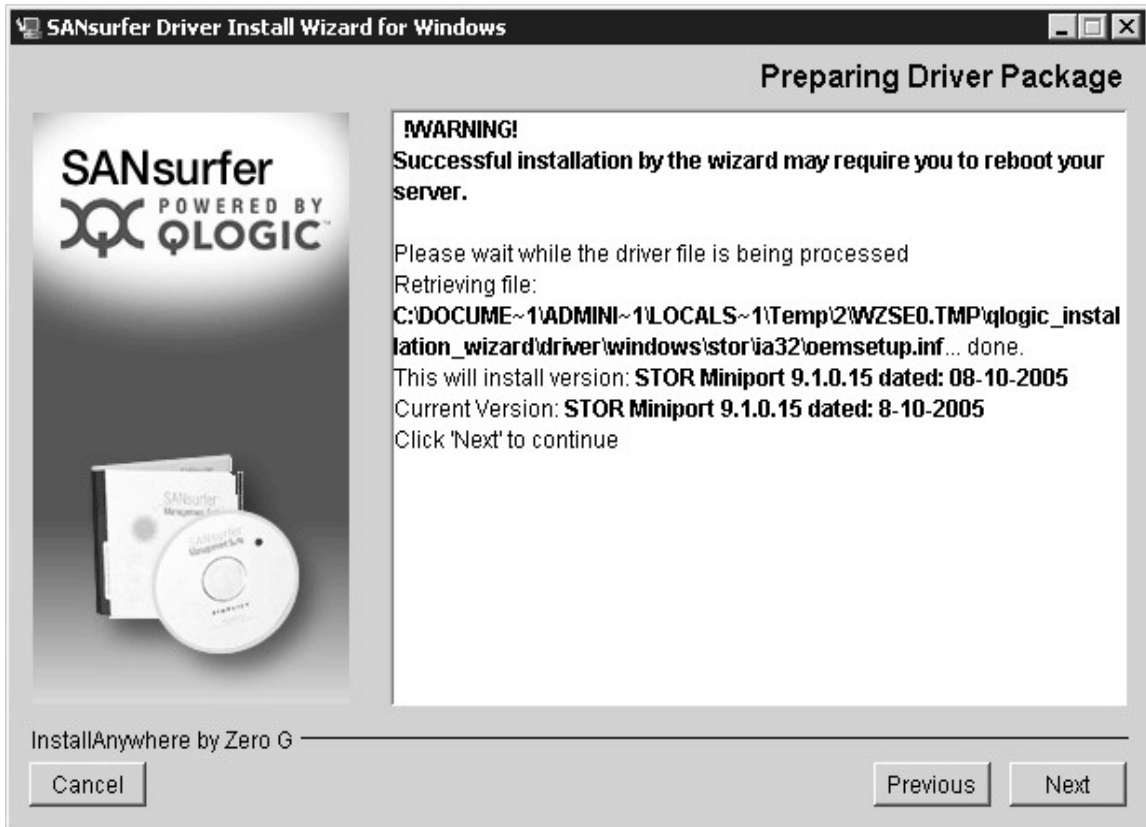


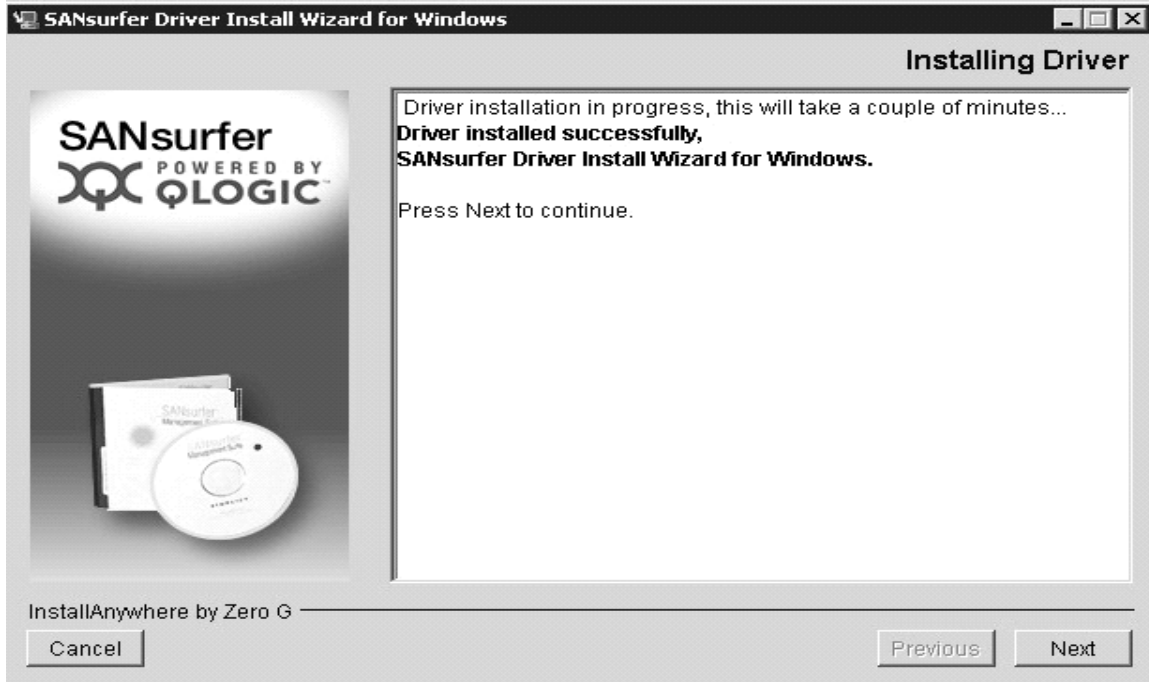
Figure 1-42 SANsurfer Installation with Version Number

5. The version of driver to be installed will be listed. Follow the instructions and click **Next**.



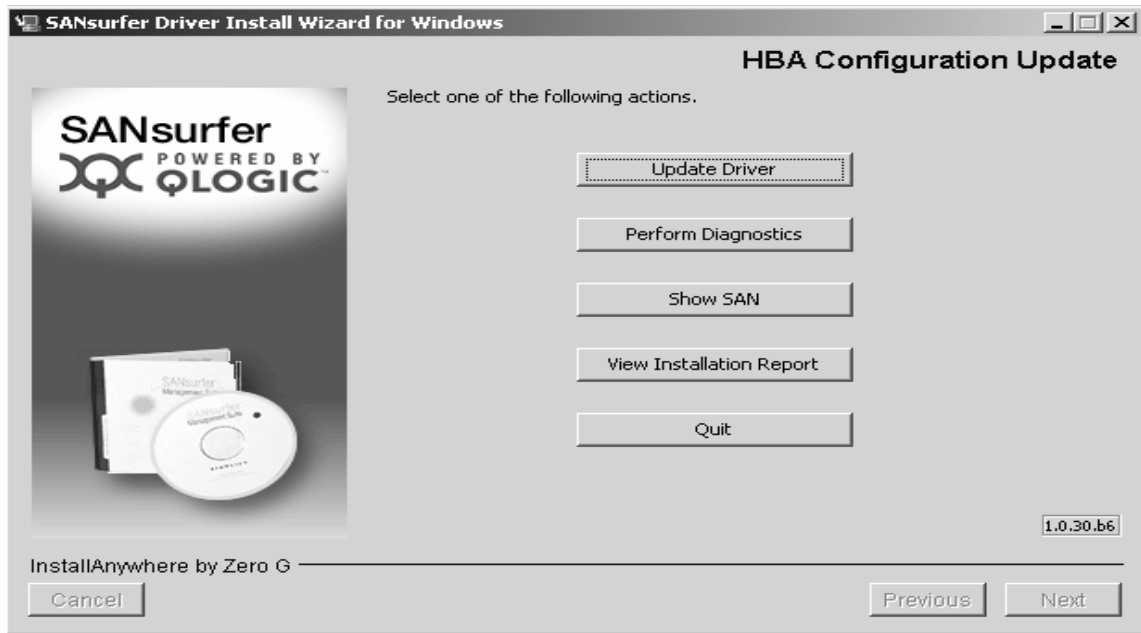
Figure 1-43 SANsurfer Java Agent Service Message

6. If this is *not* a new installation, the message in Figure 1-43 may appear. Check the **Stop QLogic Management Suite Java Agent Service** check box and click **Next**.



**Figure 1-44 SANsurfer Driver Installation Completed Successfully**

7. A "Driver installed successfully" message will appear when the driver is installed. Click **Next** to continue.



**Figure 1-45 SANsurfer Driver Installation Complete**

The Main window will appear after driver installation is complete.

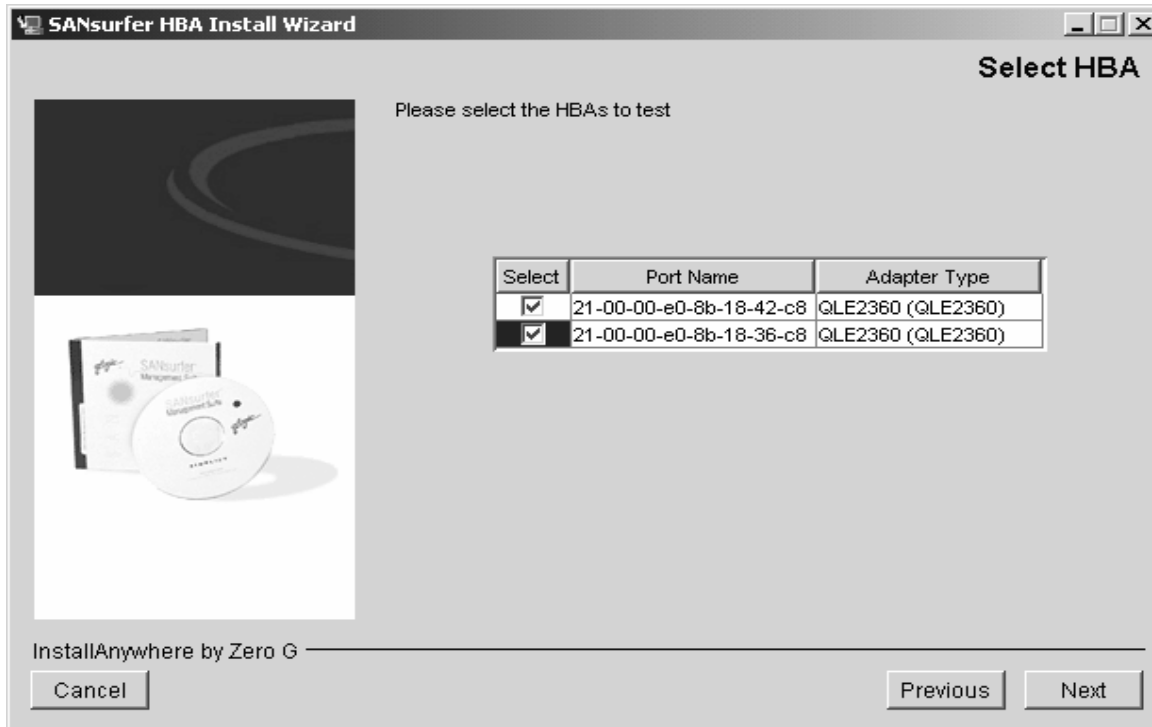
---

## Post-installation Procedures

### Diagnostics

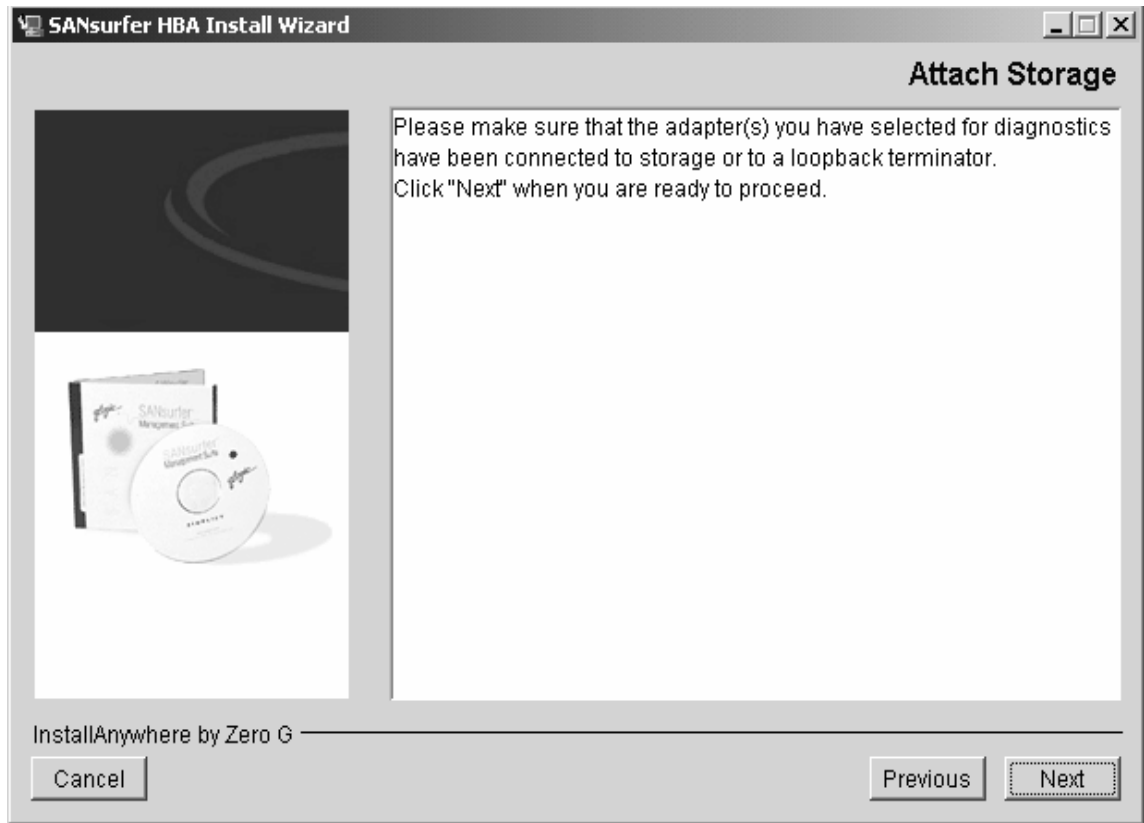
1. Install the Ease of Use Install Kit CD-ROM to start the SANsurfer HBA Install Wizard. If you have downloaded the kit, locate and double click the file. The SANsurferHBA Install Wizard window will appear Figure 1-46 on page 1-51.





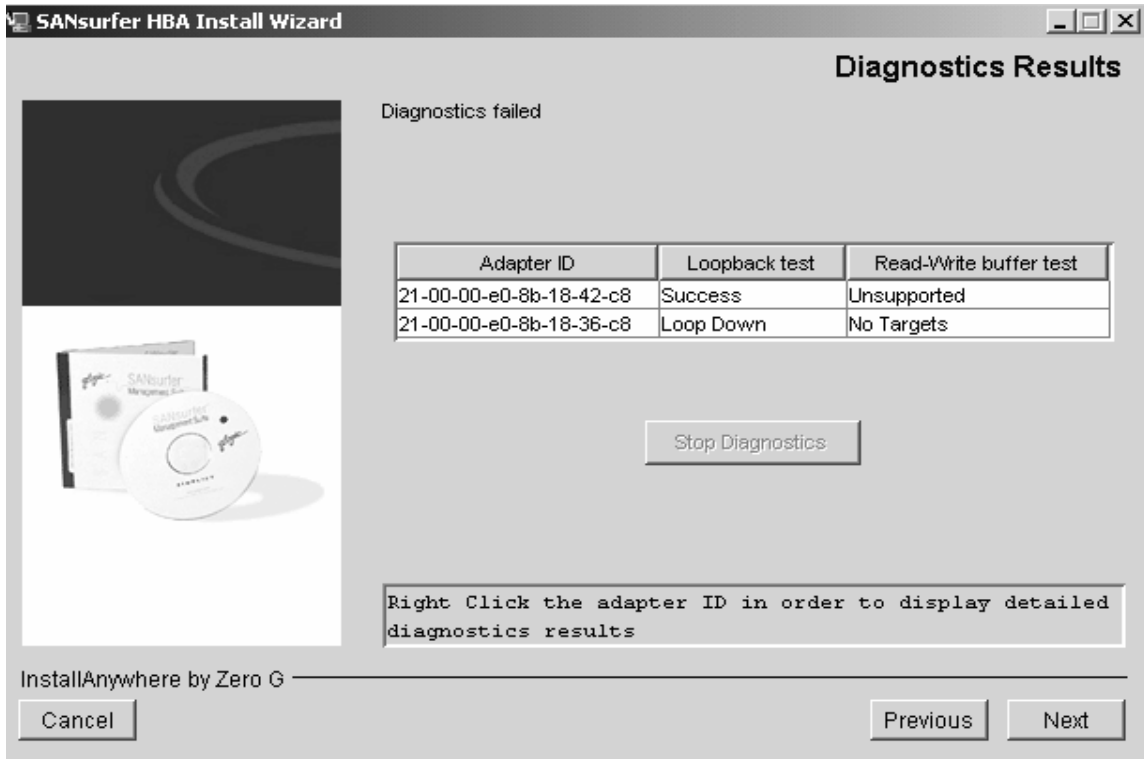
**Figure 1-46** SANsurfer HBA Install Wizard

2. Select the HBAs to be tested and select **Next**.



**Figure 1-47 SANsurfer Install Wizard Attach Storage**

3. Please make sure that the HBAs you have selected for diagnostics have been connected to storage or to a loopback terminator. Click **Next** to run the test.

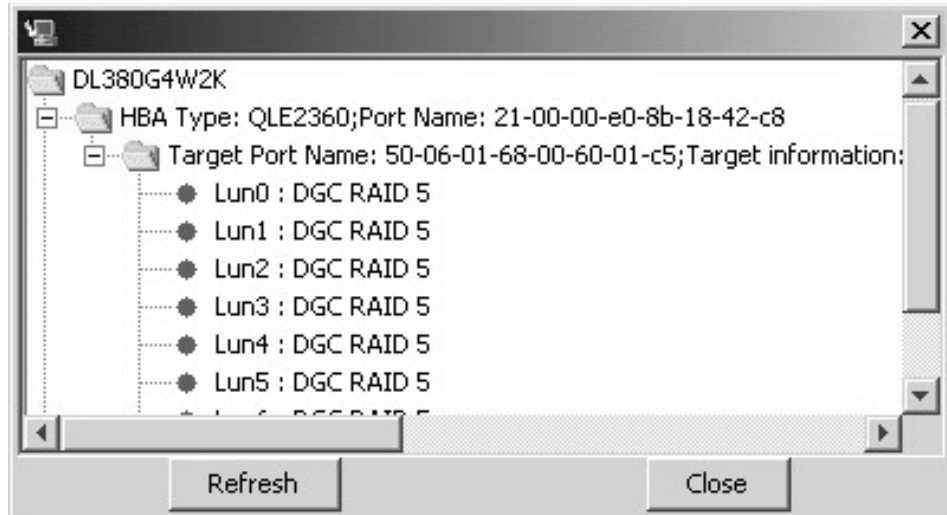


**Figure 1-48 SANsurfer HBA Installation Diagnostics Results**

4. The next window will display the diagnostics results. More information on this tool is available at the QLogic website [www.qlogic.com](http://www.qlogic.com). Select **Next** to return to the main menu.

## Show SAN

Figure 1-49 shows the SAN tree.



**Figure 1-49 Show SAN Tree**

The Show SAN feature is useful for verifying connectivity to the storage array.

---

## QLogic Advanced Utilities

---

### Updating QLogic Firmware/BIOS and Applying NVRAM Settings

You can update the HBA firmware/BIOS and NVRAM settings either from within a running Windows installation or by booting the server to a DOS command prompt and running the procedure described in this section.

Current 64-bit systems can be updated only from within Windows 2003 using the SANsurfer SANblade Manager. Refer to *Updating the Flash BIOS Using SANsurfer FC HBA Manager* 1-56 for instructions.

SANsurfer 2.0.25 cannot be used to upgrade to BIOS 1.4x or later. If you are updating on a system that is not running SANsurfer, use the procedure described in the *Updating the Flash BIOS Using SANsurfer FC HBA Manager* on page 1-56 to perform this upgrade.



#### CAUTION

**Do not flash embedded HBAs using the HBA utilities noted in this section. (Refer to Fibre-Down Servers with Embedded QLogic HBAs).**

---

---

### Updating While Running Windows

Many new servers are being shipped without floppy disk drives. Without a floppy disk drive, it is not possible to update HBA BIOS using *Updating Using a DOS Boot Diskette*. QLogic SANsurfer software, used to manage and configure QLogic HBAs from a Windows GUI also allows users to update HBA BIOS and firmware while Windows is running. SANsurfer is available from the QLogic website (<http://www.qlogic.com>) under the EMC OEM section.

Stratus ftServers are not supported using the QLogic SANsurfer SANblade Manager Software or Agents, and should only be updated using the DOS boot diskette. Refer to *Install/Upgrade Firmware and Boot BIOS from DOS* on page 1-11 for this procedure.

## Updating the Flash BIOS Using SANsurfer FC HBA Manager

---

**Note:** The SANblade Manager flash BIOS update feature is available only on Windows 2000/Server 2003.

---



### WARNING

*Changing flash BIOS incorrectly can cause serious damage to your system.*

---

Perform the following steps to update the flash BIOS:

1. In the SANblade Manager main menu HBA tree, select the adapter.

If you want to configure multiple adapters with the same settings, hold the CTRL key while selecting multiple adapters. The adapters must be in the same series:

QLA231x HBAs, QLA234x HBAs, or QLA22xx HBAs.

---

**Note:** Only the Settings (Adapter Settings and Advanced Adapter Settings) and Utilities tabbed pages can be configured for multiple adapters; therefore, the remaining tabbed pages do not display when multiple adapters are selected.

---

2. Click the Utilities tab. The Utilities tabbed page displays (see Figure 1-50 on page 1-57).

---

**Note:** If you selected multiple adapters, the Save NVRAM, Save BIOS radio buttons do not display. These options cannot be performed with multiple adapters.

---



Figure 1-50 Utilities Tabbed Page

The identifying information displays:

- **Host.** Name of the host connected to the adapter.
  - **Adapter.** Adapter number and type.
  - **Node Name.** World wide adapter node name.
  - **Port Name.** World wide adapter port name.
  - **Port ID.** Port ID of the adapter.
3. Click the **Update Flash** button.
  4. Select the file that contains the flash BIOS. You can obtain this file from the QLogic Web site. Refer to *Downloading Latest Qlogic Drivers/Firmware/BIOS files* on page 1-2. The file typically ends with .bin, such as ql22rom.bin. If you select a file that is not an

acceptable flash BIOS file for the adapter, the not an acceptable flash BIOS data file message displays. Select a valid file, then click **OK**.

5. The **Security Check** dialog box displays. In the **Enter Password** box, type the password. Click **OK**.
6. The tabbed page appears dimmed during the update. When complete, the flash BIOS update complete message displays.
7. Reboot the system.



## Verifying Connectivity to the Storage Array

On a Windows 2000/Windows Server 2003 system, do one of the following to start the SANsurfer application, which includes the SANsurfer FC HBA Manager GUI. When done, the SANsurfer application GUI displays (see SANsurfer FC HBA Manager main Window).

1. Double-click the SANsurfer icon, as shown in Figure 1-51, on your desktop (if the icon was created during installation).



**Figure 1-51 SANsurfer Icon**

2. Click the Connect button on the SANsurfer FC HBA Manager main window toolbar.
3. On the SANsurfer FC HBA Manager main window Host menu, click Connect.
4. Right-click the HBA tree. From the shortcut menu, click Connect.
5. Press HOME.

The Connect to Host dialog box displays, as shown in Figure 1-52 on page 1-60.

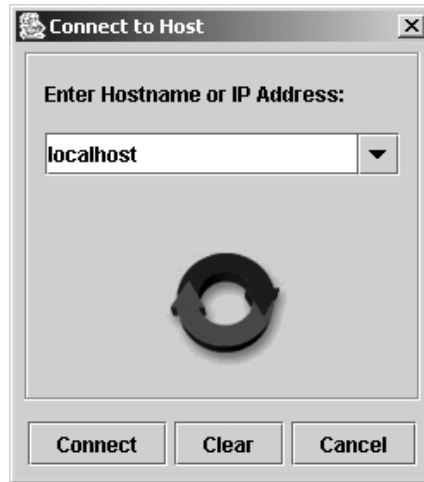


Figure 1-52 Connect to the Host

6. In the "Enter Hostname or IP Address" field, perform one of the following:
  - Select localhost to connect to the machine on which you are using the SANsurfer FC HBA Manager GUI.
  - or
  - Type or select a remote machine. You can use the host name or the machine's IP address.
7. Do one of the following:
  - Click **Connect** to initiate the connection. If successful, the host and its HBAs display in the HBA tree. If you entered a new remote host and the connection was successful, its name is also added to the Enter Hostname or IP Address box drop-down list.
  - Click **Cancel** to abort the connection process and return to the SANsurfer FC HBA Manager main window, as shown in Figure 1-53 on page 1-61.
  - Click **Clear** to delete all machines on the list except localhost. (The local machine cannot be deleted.)

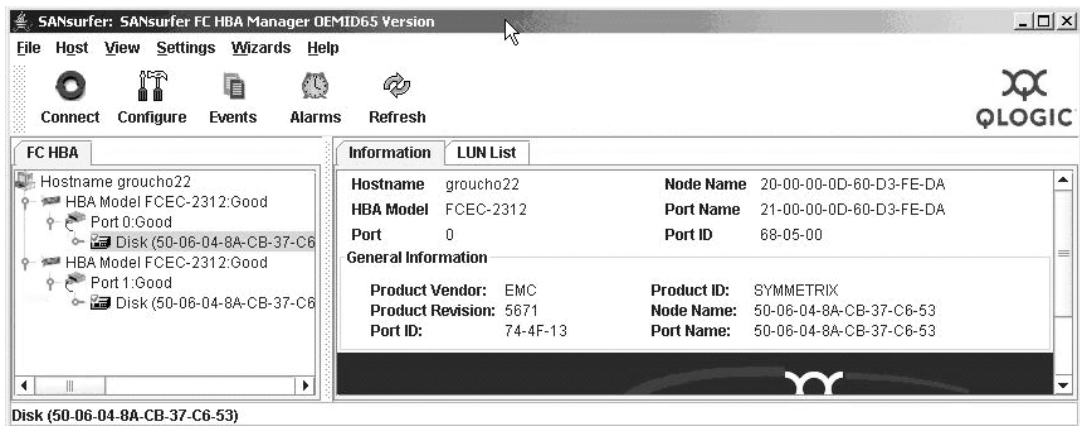


Figure 1-53 SANsurfer, SANsurfer FC HBA Manager



## Planning, Miscellaneous Procedures, and Troubleshooting

This appendix contains information on planning, miscellaneous procedures, and troubleshooting problems.

- ◆ Installing and Configuring the QLogic QLA4010 iSCSI HBA (TOE) ..... 2-2
- ◆ Booting from SAN with QLogic QLA4010 and Microsoft Initiator ..... 2-11
- ◆ Boot-from-SAN Configuration Restrictions ..... 2-13
- ◆ Setting Up External Boot for IBM Blade Server HS40 (8839)..... 2-14
- ◆ BladeServer Restrictions ..... 2-15
- ◆ Editing the Windows Time Out Value ..... 2-16
- ◆ Manually Installing the HBA Driver – Advanced Users ..... 2-17
- ◆ Extended Error Logging by QLogic Drivers ..... 2-22
- ◆ Procedure for Replacing a QLogic HBA in Stratus ftServers without Rebooting ..... 2-23
- ◆ Set the HBA FC-AL Loop ID ..... 2-26
- ◆ Special Instructions for CLARiiON CX200-Series Direct-Connect Dual-Host Clustering Configurations ..... 2-28
- ◆ Understanding Persistent Binding in a Fabric Environment .... 2-30
- ◆ Problems and Solutions..... 2-33
- ◆ Known Issues..... 2-36

---

## Installing and Configuring the QLogic QLA4010 iSCSI HBA (TOE)

The QLA4010/4010C is an iSCSI HBA that provides PCI connectivity to SCSI using the iSCSI protocol. iSCSI enables IP-based SANs, which are similar to Fibre Channel SANs. The QLA4010/4010C HBAs implement TCP/IP protocol on the HBA and relieves the host of any I/O protocol processing. This type of adapter also is called a TCP/IP Offload Engine (TOE) adapter. Off-loading frees the system to perform other tasks and optimizes system performance.

Installation of the QLA4010 iSCSI HBA is very similar to installation of other QLogic HBAs. Refer to the sections for installing the HBA into your server and the advanced driver installation section for configurations that are booting from the EMC storage array.

---

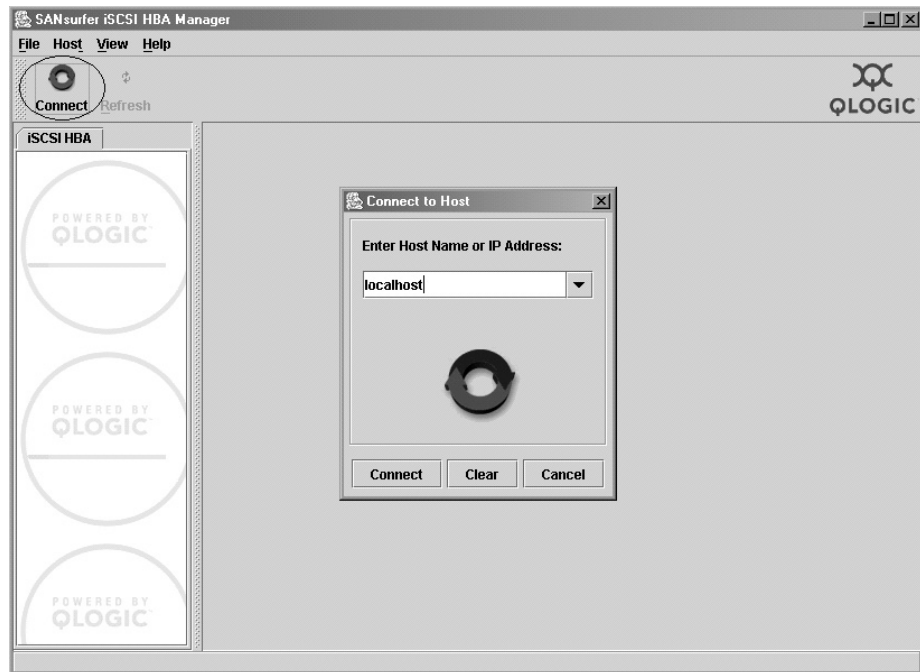
### Using the QLogic iSCSI SANsurfer Application to Configure iSCSI Devices

QLogic provides a minimal version of their SANsurfer software that is used to configure settings for the QLA4010 iSCSI HBA. For configurations not using Microsoft's iSCSI Initiator, the SANsurfer iSCSI HBA Manager should be used to configure your iSCSI HBAs.

Install the SANsurfer iSCSI HBA Manager on your server using the self-extracting executable installation package (available in the EMC QLA4010 CD-ROM kit or from the QLogic website

<http://www.qlogic.com>.) During installation, you may choose whether to install both the GUI and Agent, or just the GUI. If you are installing on the system that has the QLA4010 HBA(s) installed, install both the GUI and Agent.

After SANsurfer is installed, it can be started from the **Start** menu, or from the desktop icon if you choose to create one.



**Figure 2-1 SANsurfer iSCSI HBA Manager, Connect to Host**

Click **Connect** in the upper left corner of the **SANsurfer iSCSI HBA Manager** dialog to get the **Connect to Host** dialog, as shown in Figure 2-1. You are asked which host to connect to. Assuming you are running the software on the server with the HBA(s) installed, keep the default name of **localhost** as the host name, and click **Connect**.

On the **SANsurfer iSCSI HBA Manager** dialog, the left pane displays discovered iSCSI HBAs. Click on the desired HBA in order to change its settings. The **SANsurfer iSCSI HBA Manager** dialog defaults to the **HBA Options** tab, which is selected from the row of tabs at the top, as shown in Figure 2-2 on page 2-4.

From the **HBA Options**, you can set the iSCSI HBA parameters including IP address, subnet mask, and gateway. If an iSNS server is being used for your iSCSI configuration follow the procedure for setting up iSNS later in *Configuring iSNS settings for QLA4010* on page 2-4.

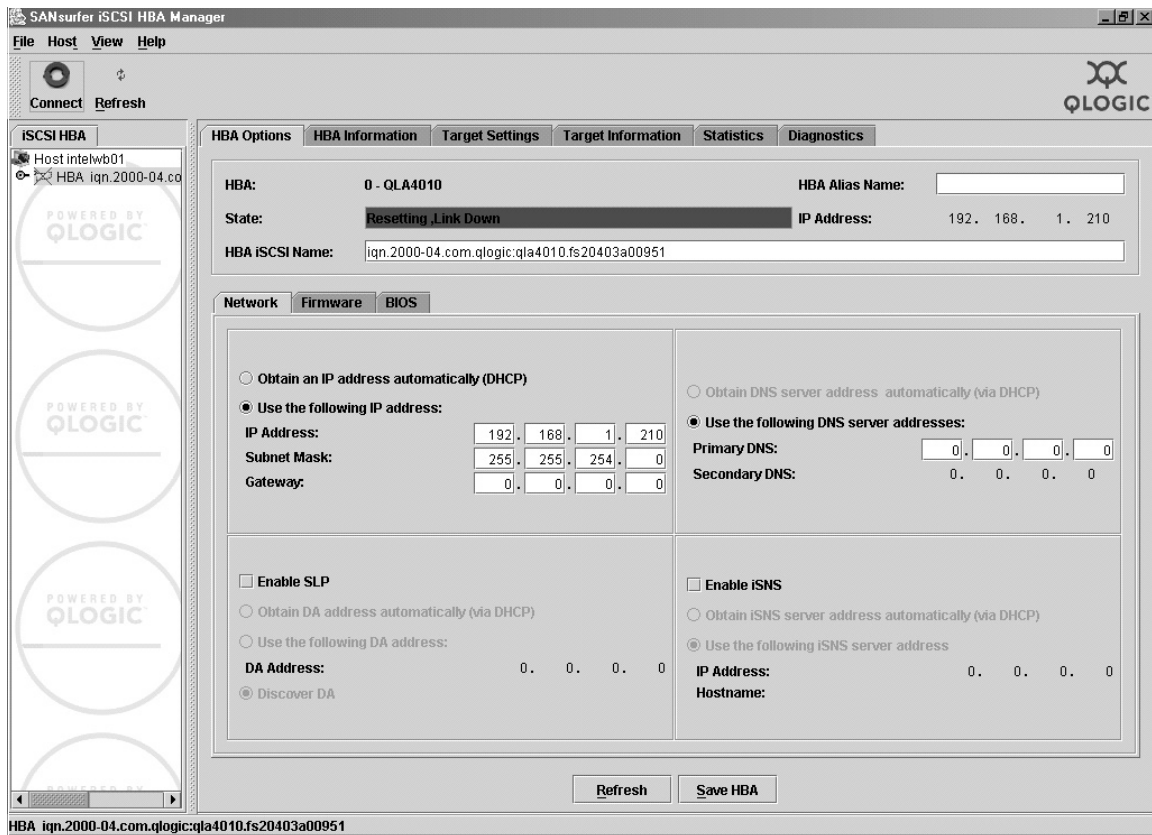


Figure 2-2 SANsurfer iSCSI HBA Manager, HBA Options

## Configuring iSNS settings for QLA4010

For iSNS support, the QLA4010 must be running the correct driver (see the *EMC Support Matrix* for latest version.)

Targets must register with the iSNS server. To register, enable the iSNS server and enter the IP address using the **SANsurfer iSCSI HBA Manager, HBA Options, Network, Enable iSNS** dialog box. Click **Save HBA** under the **Network** tab on the **SANsurfer iSCSI HBA Manager, HBA Options** tab.

The target should be detected by SANsurfer and shown on the **SANsurfer iSCSI HBA Manager, Target Settings** tab. Click **SAVE Settings** to bind the targets. If the targets are not detected, follow these



steps:

1. Ping successfully to the iSNS server using **Diagnostics** tab from the **SANsurfer iSCSI HBA Manager** dialog.
2. Go to iSNS server and iSNS server icon in the control panel or desktop.
3. Open **Discovery Domain** and confirm that both the QLA4010 and target ports are registered with the domain.

To update firmware on your iSCSI HBA, click the **Firmware** tab on the **HBA Options** dialog, as shown in Figure 2-3.

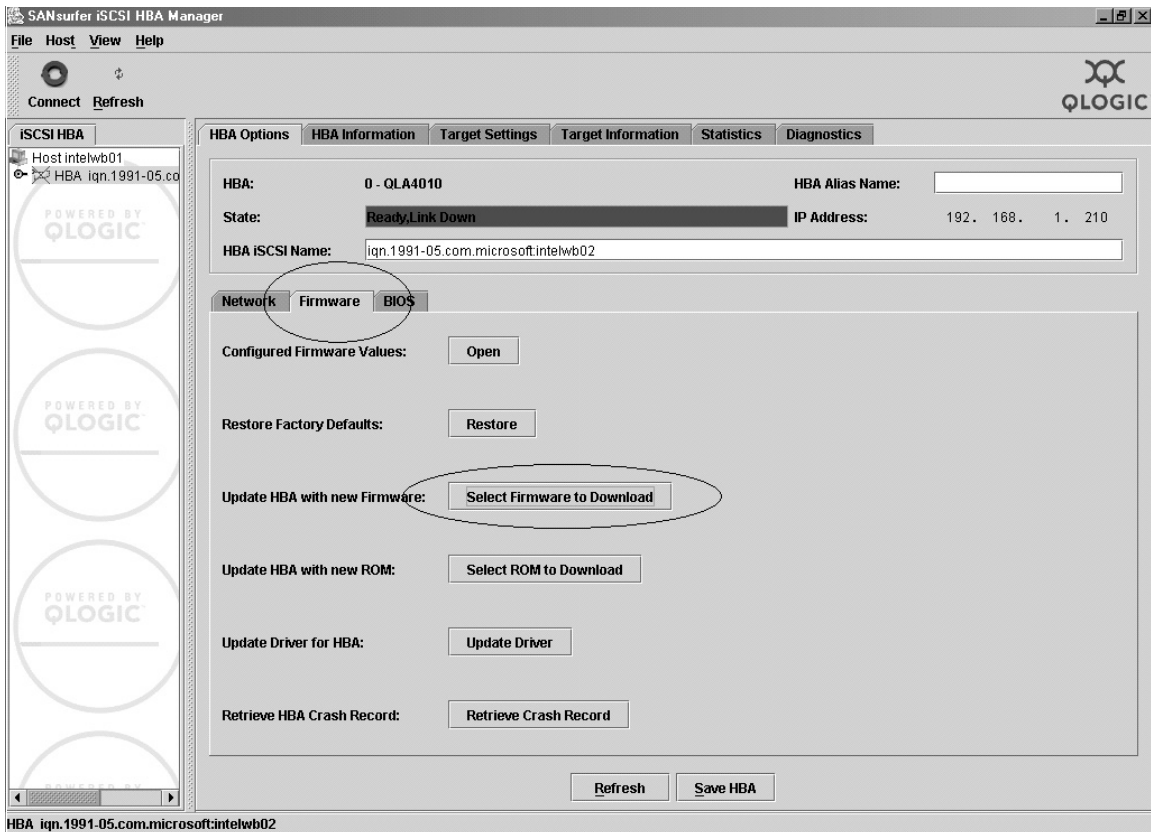


Figure 2-3 SANsurfer iSCSI HBA Manager, HBA Options, Firmware Tab

Click **Select Firmware to Download**. In the dialog that appears, as shown in Figure 2-4 on page 2-6, type in the path to the firmware file that you want to load to the HBA, and click **Save**.



**Figure 2-4 Download Firmware Dialog**

The firmware will be loaded to the specified HBA. After loaded, SANsurfer will reset the HBA so that the new firmware will take effect.

Boot BIOS for the iSCSI HBA can be loaded in a similar fashion. From the **SANsurfer iSCSI HBA Manager, HBA Option** dialog, click the **BIOS** tab, as shown in Figure 2-5 on page 2-7.

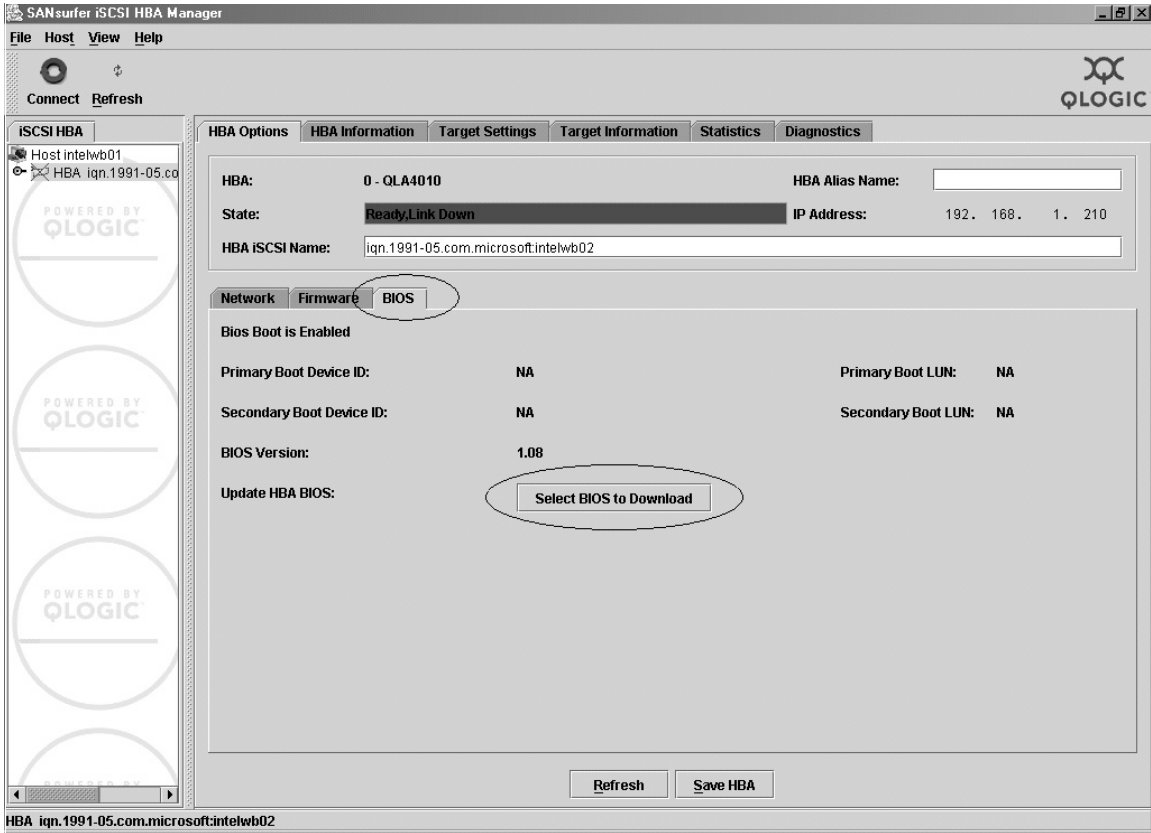


Figure 2-5 SANsurfer iSCSI HBA Manager, HBA Options, BIOS Tab

To configure your iSCSI targets, click the **Target Settings** tab from the **SANsurfer iSCSI HBA Manager** dialog, as shown in Figure 2-6.

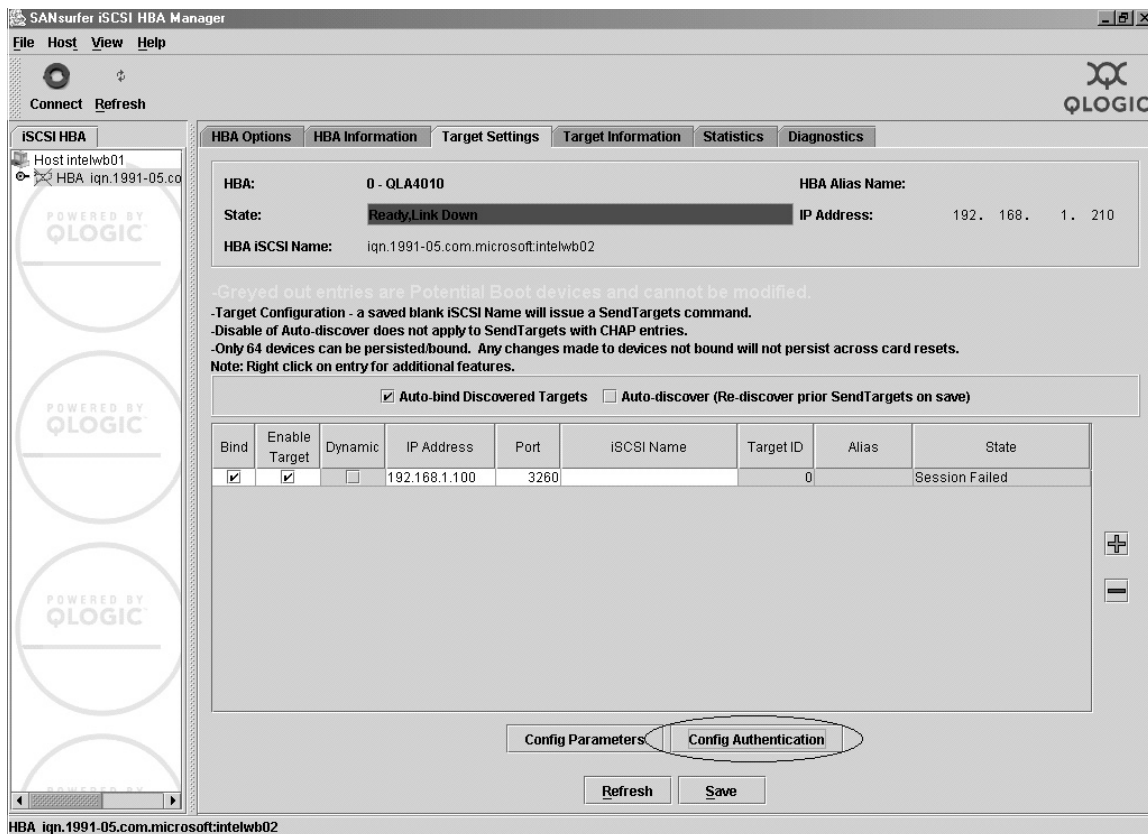


Figure 2-6 SANsurfer iSCSI HBA Manager, Target Settings Tab

To add your target, click the green “plus sign” on the right side of the **Target Settings** tab to get the **IP Address** dialog, as shown in Figure 2-7. Enter the IP address of your target port, and click **OK**.

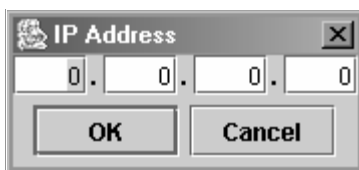


Figure 2-7 SANsurfer iSCSI HBA Manager, Target Settings, IP Address Dialog

You can add as many targets as you need to add. If you need to enter CHAP security for any of the targets, click **Config Authentication** at the bottom of the dialog, as shown in Figure 2-6 on page 2-8, to get the **Authentication Configuration** dialog, as shown in Figure 2-8.

**iqn.1991-05.com.microsoft:intelwb02 Authentication Configuration**

**CHAP** **SRP**

☐ Set Default Initiator Name and Secret

**Initiator**

**Name:**

**Secret:**  ☐ Hex ☒ ASCII

**Initiator Name and Secret**

Enable	Target	Bidi	Initiator Name	Initiator Secret
<input checked="" type="checkbox"/>	192.168.1.100:3260 ...	<input type="checkbox"/>	CHAPName	CHAPSecret

**Target Table**

Target Name	Target Secret
-------------	---------------

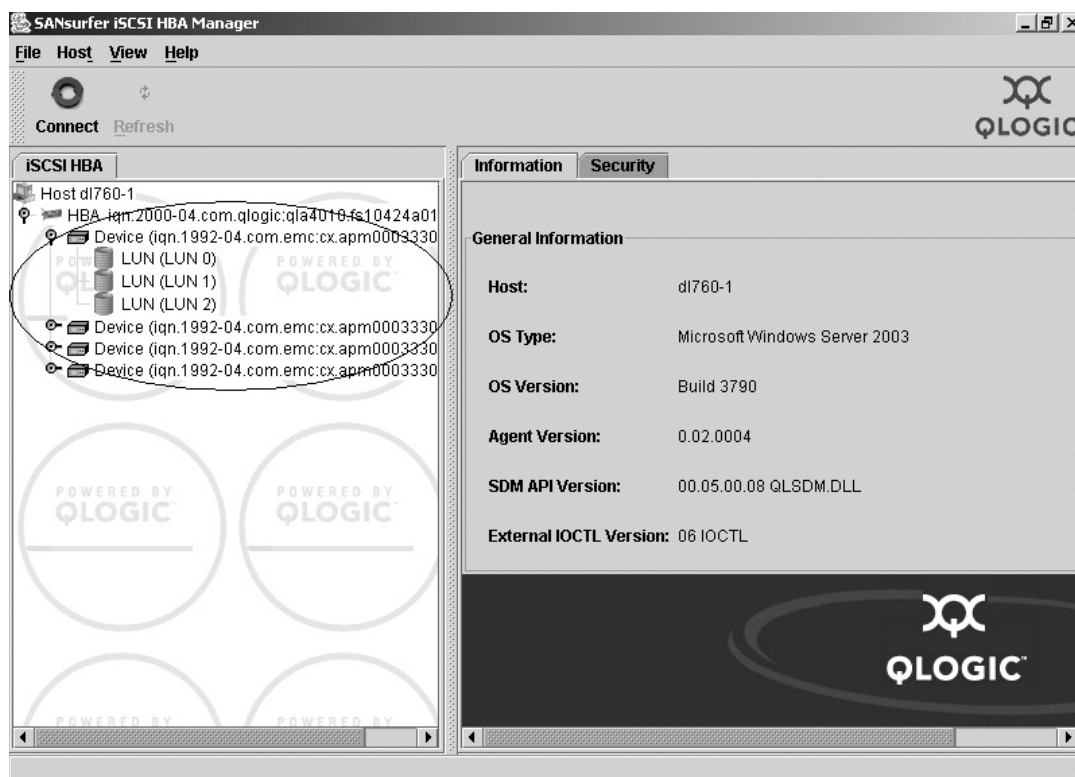
**OK** **Cancel**

**Figure 2-8 Authentication Configuration, CHAP Tab**

On the **Authentication Configuration, CHAP** tab, you can set a default name and secret for all targets, or you can click the individual target and enter unique name and secret settings for that target. Note that initiator CHAP settings do not get masked and could be compromised if an unauthorized user accesses the SANsurfer workstation.

After CHAP settings are made, click **OK** at the bottom of the **Authentication Configuration** dialog, as shown in Figure 2-8 on page 2-9. To save all target settings, click **Save** at the bottom of the **SANsurfer iSCSI HBA Manager, Target Settings** tab, as shown in Figure 2-6 on page 2-8. You will be prompted for the SANsurfer security password. The default password is **config**, but it can be changed.

After the settings are saved, SANsurfer resets the HBA, and if target information was discovered properly, you will see active connections listed on the **SANsurfer iSCSI HBA Manager, Target Information** tab. Also, you can view active targets under the HBA in the left pane as shown in Figure 2-9.



**Figure 2-9 SANsurfer iSCSI HBA Manager, Information Tab**

SANsurfer has other features that are useful in managing your iSCSI storage configuration. Please refer to the QLogic SANsurfer documentation for more information about these additional features.

## Booting from SAN with QLogic QLA4010 and Microsoft Initiator

The following procedure for Booting from SAN with a QLogic iSCSI HBA with Microsoft Initiator Service is illustrated using a CLARiiON CX series storage array. Booting with a QLogic iSCSI HBA with Microsoft Initiator Service can also be done on a Symmetrix storage array. You will need to refer to *Symmetrix Lun Masking* documentation. The important concept is understanding the HBA's iqn name, its relationship to persistent binding in a SAN environment, and how the Microsoft Initiator Service changes the iqn name. Failing to change the iqn name before installing the Windows Operating System will cause the host to blue screen for an inaccessible boot device when the Microsoft Initiator Service changes the iqn name after being installed.

---

**Note:** Booting from SAN with QLA4010 and Microsoft Initiator follows the same setup configuration as boot from SAN with the QLogic QLA4010 iSCSI HBA.

---

### **Important**

At this point, only connect the HBA that will be used to boot. Remaining HBA(s) can be connected after the Windows Operating System has been installed. Failing to do so could result in a blue screen during the installation process. Best practice recommends having only the lun that you will be booting from presented to the host. This will ease the process of selecting the correct boot lun during the HBA configuration and during the O/S installation. Remaining luns can be added after the installation.

1. The first step is to know what you are going to name your server and how that translates into an iqn name. Microsoft Initiator uses the following naming convention: `iqn.1991-05.com.microsoft:servername.domainname`. Therefore, if the server name is to be "test", and the domain name is "workgroup" then the name the Initiator will use to rename the HBA will be `iqn.1991-05.com.microsoft:test.workgroup`
2. On the host, go into the QLogic BIOS and change the iqn name to `iqn.1991-05.com.microsoft:servername`. (If networking is configured during installation, set the iqn name to `iqn.1991-05.com.microsoft:servername.domainname`).

This can be accomplished by the following procedure:

- a. On POST when the QLogic HBA displays, press < **Ctrl Q** > for Fast!Util.
- b. Go to Configuration Settings > Host Adapter Settings > Toggle down to Initiator iSCSI Name : Press **Enter** on the name and type in the **new name**. **ESC twice** to get to Save Settings. **Save** the settings. This will force a login to the storage device.
3. On the CLARiiON storage array register the new IQN name and add it to your Storage Group.

---

**Note:** Only register one path. Ensure that the path is from the SP that the lun belongs to. Failing to do so could result in a blue screen during the installation process. Refer to the section on *Preparing the Storage System under Configuring a CLARiiON Boot Device*. You can also refer to CLARiiON documentation for a more detailed procedure for setting up Storage Groups and Registering host names.

---

4. On the host in the QLogic Fast!Util, go to the **iSCSI Boot Settings**. In Primary Boot Device press < **Enter** >. This will bring you to the device list page. Select the **DGC device** that displays the RAID level. Ensure that the iSCSI Boot field on that page is set to Enabled.
5. **Save** all settings and **reboot** the host and **load** the Operating System. Refer to *Installing the Windows Operating System* on page 1-36.
6. After the Operating System is loaded and before the Initiator Service is loaded, **register** the remaining paths on the CX storage array. **Install** the **Initiator Service**. During the Microsoft Initiator installation, **deselect** the **Software Initiator**, **ONLY install the Initiator Service**. This will attempt to change the IQN name to fit the Microsoft naming convention. Since this has been done in step 2, it will not blue screen the host for an inaccessible boot device.



## Boot-from-SAN Configuration Restrictions

Refer to the *EMC Support Matrix* for any specific boot-from-SAN restrictions. This guide no longer contains restriction information, and the information in the *EMC Support Matrix* supersedes any restriction references found in previous HBA installation guides.

Further informatin on booting Microsoft Windows from external storage can be found in the *Windows Host Connectivity Guide*.

## Setting Up External Boot for IBM Blade Server HS40 (8839)

### Configuring an HS40 BladeCenter Server to Boot from an External Array

IBM HS40 (8839) Blade servers encounter a dual-port HBA conflict when attempting to configure boot BIOS to boot from an external array. To configure an HS40 BladeCenter server to boot successfully follow the steps below.

1. Create a single zone containing the HBA port from which you want to boot. This prevents any conflicts with the other fibre port.
2. Configure the QLogic BIOS to boot from the EMC array as described earlier in the fibre channel section of this guide. During server POST, be sure that the QLogic banner displays the selected boot LUN correctly before continuing.
3. Reboot the host and press **F1** to enter the server **BIOS Configuration/Setup Utility**.
4. Select **Devices and I/O Ports**, and press **ENTER**.
5. Select **IDE Configuration Menu**, and press **ENTER**.
6. Select the **Onboard PCI IDE Controller**, and press **ENTER**. Under the options menu, set this IDE Controller to disabled. This will disable the internal IDE disk drives.
7. Press **ESC** twice to return to the **IDE Configuration Menu** and then select **Start Options**, and press **ENTER**.
8. Select **Startup Sequence Options**, and press **ENTER**.
9. Select **Third Startup Device**, and press **ENTER**.
10. Select **HxA PortID xxxxxx xxxxx**, and press **ENTER**. This boot device will be replaced as the **Third Startup Device** in the **Startup Sequence Options**.
11. Press **ESC** until you are prompted to save your changes. Then exit the **BIOS Configuration/Setup Utility**.

# BladeServer Restrictions

Table 2-1 describes QLogic software support for the BladeServer.

Table 2-1 BladeServer/QLogic Software Support Matrix

BladeServer Manufacturer	SANsurfer Install Wizard for Windows	SANsurfer FC HBA Manager for Windows
Dell	No	Yes
HP	No	Yes
IBM	No	Yes

## Editing the Windows Time Out Value

This section applies only to driver version 2.11a2 and below; driver versions above 2.11a2 include a version of the Emulex Configuration Tool that automatically updates the Windows I/O timeout value.

Connecting a Windows 2000 host to an EMC storage array over Fibre Channel requires editing the Windows registry as follows:

1. Open the registry:
  - a. On the Windows taskbar, click **Start**.
  - b. Click **Run**.
  - c. Type **regedt32.exe** in the **Open** field and click **OK**.
2. Follow this path:

```
HKEY_LOCAL_MACHINE\ System\ CurrentControlSet\,  
Services\ Disk
```
3. Look for the **TimeOutValue** entry in the right pane of the registry editor window:
  - If the **TimeOutValue** exists, double-click it, then go to step 4.
  - If the **TimeOutValue** does *not* exist:
    - a. Select **Add Value** from the **Edit** menu.
    - b. In the **Value Name** box, type **TimeOutValue** (exactly as shown).
    - c. For the data type, select **REG\_DWORD** from the pull-down menu.
    - d. Click **OK**.
4. In the **DWORD Editor** window:
  - a. Click **decimal** in the **radix** box.
  - b. Change the value in the **data** box to **60**.
5. Click **OK**.
6. Close the registry editor.
7. Reboot the host.

## Manually Installing the HBA Driver – Advanced Users

To use EMC storage array disks with a Windows host, you need an EMC-qualified Fibre Channel HBA driver. The HBA kit includes an EMC-approved driver, which must be installed and configured prior to partitioning the storage array disks. You also should check the QLogic website for the latest EMC-approved version. (Refer to *Downloading Latest QLogic Drivers/Firmware/BIOS files* on page 1-2.) These procedures are necessary if not using the SANsurfer HBA Install Wizard (see *Installing HBA Driver and Software Utilities* on page 1-43).

### Driver Revision

#### History

Driver support is as follows:

- ◆ Version 8.1.5.20 - QLA22xx, QLA23xx (no CX200-Series direct-connect dual host cluster), Windows 2000
- ◆ Version 8.1.5.21 - QLA23xx, Windows 2000
- ◆ Version 8.2.1.20 - QLA23xx, Windows 2000
- ◆ Version 8.2.2.20 - QLA23xx STORPort, Windows 2003 only
- ◆ Version 8.2.2.25 - QLA23xx, Windows 2000 and Windows 2003
- ◆ STORPort 8.2.3.26 and SCSIPort 8.2.3.21 - QL23xx, Windows 2003 (SCSI and STOR) and Windows 2000 (SCSI only)
- ◆ STORPort Version 8.2.3.27 - QLA23xx, Windows 2003 only
- ◆ STORPort 9.0.0.17 and SCSIPort 9.0.0.12 - QL23xx, Windows 2003 (SCSI and STOR) and Windows 2000 (SCSI only)
- ◆ STORPort 9.0.1.18 Stratus Computers Only and SCSIPort 9.0.0.12 - QL23xx, Windows 2003 (SCSI and STOR) and Windows 2000 (SCSI only)
- ◆ STORPort 9.0.1.17 and SCSIPort 9.0.1.12 - QL23xx, Windows 2003 (SCSI and STOR) and Windows 2000 (SCSI only)
- ◆ STORPort 9.0.1.15 and SCSIPort 9.0.1.10 - Dell 2342M/2362M embedded adapters, Windows 2003 (SCSI and STOR) and Windows 2000 (SCSI only)
- ◆ STORPort 9.0.2.17 and SCSIPort 9.0.2.12 - QLA23XX, snf WLzr 23XX, Windows 2003 (SCSI and STOR) and Windows 2000 (SCSI only)

- ◆ STORPort 9.1.0.15 and SCSIPort 9.1.0.10 - QLA23XX, QLE 23XX, QLA24XX, QLE24XX, Windows 2003 (SCSI and STOR) and Windows 2000 (SCSI only)

---

## Where to Find the Driver

You can find the Fibre Channel HBA driver:

- ◆ On the QLogic CD-ROM that accompanied the HBA. Copy the driver from the OS-specific directory: \Windows2000 or \Windows2003
- ◆ On the QLogic website. Refer to *Downloading Latest QLogic Drivers/Firmware/BIOS files* on page 1-2

To ease installation of the driver, unzip the driver file onto a blank diskette.

---

## Windows 2003 STORPort Updates

Currently the shipping version of Windows 2003 requires post-RTM hotfixes to resolve some known issues. For all Windows 2003 STORPort installations, you should obtain the current Microsoft QFE hotfix listed in the EMC Support Matrix with the HBA driver revisions.

Install this patch before installing the HBA driver. Windows 2003 Service Pack 1 (x86 and IA64) and Windows 2003 x64 contain the latest STORPort hotfix and does not require a post-RTM QFE.

### *Important*

EMC recommends that users planning to upgrade to Service Pack 1 for Windows 2003 should upgrade their HBA drivers to the latest supported version prior to installing the service pack.

---

## Installation Procedure for Windows 2000 and Windows 2003 Hosts

To install the driver into a Windows 2000 or Windows 2003 host, follow these steps:

1. Boot the host with Windows 2000 or Windows 2003.
2. From the Windows taskbar, select **Start > Run**, then type **compmgmt.msc** and press **Enter**.
3. In the left pane of the **Computer Management** window, click the **Device Manager** icon.
4. If Windows Plug-n-Play does not detect your QLA23xx HBA model, it will be listed as Unknown or as a Fibre Channel Controller under the **Other Devices** icon in the right pane. Windows 2000 configurations with Service Pack 1 or higher and Windows 2003 configurations may be able to detect QLA23xx

HBA. If this occurs, the HBA will already be listed under **SCSI Devices**; instead of proceeding with these installation steps, follow the instructions under *Updating the HBA Driver in a Windows 2000 or Windows 2003 Host* on page 2-19. Double-click the first instance of SCSI Controller under Other Devices.

5. In the next window, click **ReInstall Driver**, then **Next**.
6. Select **Display a list of the known drivers for this device so that I can choose a specific driver**, then click **Next**.
7. Select **SCSI and RAID Controllers**, then click **Next**.
8. Click **Have Disk**.
9. Enter the path to the diskette containing the driver (for example, **A:\**), then click **OK**.
10. Select the appropriate QLogic HBA from the list of drivers that appears; then click **Next**.
11. Click **Next** in the next window.
12. Click **YES** to continue the installation.
13. Click **Finish** to complete the driver installation.
14. The system requests that you reboot the system. Select **NO** and click **Close**.
15. The system again requests that you reboot the system. Select **NO** again.
16. If there are other QLogic HBAs installed, repeat steps 5 through 16 until all adapters have been installed.
17. Reboot the host.

### Updating the HBA Driver in a Windows 2000 or Windows 2003 Host

On Windows 2000 and Windows 2003 systems where the QLogic HBA has been detected automatically or a driver is already installed, it might be necessary to update the current driver to the latest EMC-qualified driver, as described in this section.

The following procedure assumes that you have already copied the latest driver from the QLogic CD-ROM or downloaded it from the QLogic website and put it onto a diskette. Refer to the release notes provided with the driver for information that might be unique to new driver revisions.

To install the driver into a Windows 2000 or Windows 2003 host:

1. Boot the host (if necessary) with Windows 2000 or Windows 2003.
2. From the Windows taskbar, click **Start > Run**, then type **Compmgmt.msc** and press **Enter**.
3. In the left pane of the Computer Management window, click the **Device Manager** icon.
4. Double-click the **SCSI & RAID Controllers** icon.
5. Under SCSI & RAID Controllers, double-click the **adapter** you wish to upgrade.
6. In the next window, click the **Driver** tab; then click **Update Driver**.
7. Follow the update wizard until you are given the choice to Display a list of the unknown drivers for this device so that you can choose a specific driver. Click the button next to this choice; then click **Next**.
8. In the Select a Driver window, click **Have Disk**.
9. Enter the **path** to the diskette containing the driver (A:\, for example), or use the browse function to locate the driver; then click **OK**.
10. Select the **driver** that is discovered and click **Next**.
11. In the next window, click **Next**.
12. If prompted, click **Yes** to continue the installation.
13. Click **Finish** to complete the installation.
14. If the system requests that you reboot the system and you have other adapters to update, select **NO**; then click **Close**.
15. If the system again requests that you reboot the system and you have other adapters to update, select **NO**; then click **Close**.
16. If you have other adapters to update, select the next adapter under **SCSI & RAID Controllers** and repeat steps 6 through 15. When all adapters have had their drivers updated, select **Yes** to the reboot prompt.

For more information on connecting to a SAN and installing drivers/firmware on HP ProLiant BL p-Class server blades, see the "how to" guide, Connecting ProLiant BL p-Class server blades to a third party SAN, available at the website as follows:



<http://h200005.www2.hp.com/bc/docs/support/SupportManual/c00220357/c00220357.pdf>

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## Upgrading to Windows 2003 from Windows 2000

Note the following if upgrading to Windows 2003:

- ◆ Upgrading from Windows 2000 - The Windows 2000 drivers may be preserved while upgrading to Windows 2003. These SCSI Port drivers (including the native Windows 2003 SCSI Port drivers) are not supported by EMC for Windows 2003. You should obtain the correct Windows 2003 drivers. Refer to *Downloading Latest QLogic Drivers/Firmware/BIOS files* on page 1-2, and reinstall the drivers after the upgrade is complete.
- ◆ Currently, to upgrade from Windows 2000 to Windows 2003, you must first uninstall PowerPath. After upgrading the host, you can reinstall an approved Windows 2003 version. Please refer to the EMC PowerPath documentation for further details. You may wish to disconnect your storage during the Windows upgrade, and reconnect it after the approved Windows 2003 drivers have been installed.

## Extended Error Logging by QLogic Drivers

In driver versions prior to the 9.X family, additional messages were logged in the system event log when the "extended error logging" parameter was enabled in the HBA BIOS. The messages were primarily informational, but often confused users by appearing to be legitimate error messages.

Driver family 9.X and beyond will no longer log these additional messages in the event log even if the "extended error logging" parameter is enabled. New tools have been developed for developers and engineers troubleshooting customer problems without the need for these messages. Visit the website

[http://www.qlogic.com/support/logs/event\\_log.asp](http://www.qlogic.com/support/logs/event_log.asp) for information about QLogic event messages.

## Procedure for Replacing a QLogic HBA in Stratus ftServers without Rebooting

### EMC CLARiiON Storage arrays

Use of this procedure requires NAVICLI installed on the host system.

1. Remove the IO slice that contains the defective QLogic HBA.
2. Replace the defective HBA with a new HBA of same Stratus part number (that is, U525 or U526). The HBA should be inserted into the same PCI slot from which the defective HBA was removed. (Inserting the replacement HBA into another PCI slot requires a driver to be loaded for the HBA.)
3. Re-insert IO slice with the new HBA, and re-connect all cables.
4. Power up the ftServer, and let the IO Slice come on-line and duplex, as shown in the Stratus ftServer Management tool.
5. Change the FC switch zoning to add the WWN of the replaced HBA to the appropriate zones.
6. Restart the Navisphere Agent using the **Service Control Manager** applet.
7. In the CLARiiON Navisphere Manager, use connectivity status to verify the new HBA is present and logged in. Alternately, use the port 'list' command in navicli.
8. Using navicli, connect the HBA to the storage group with the following command:

```
navicli -h <Clariion IP Addr> storagegroup -connecthost  
-host <host-name> -gname <Storage-group-name>
```

This command will give the user the following prompt:

```
Connect host <host-name>to storage group  
<Storage-group-name> (y/n)?
```

Type y.

9. Scan for hardware changes from the Windows device manager.

10. Execute the following commands from a command window:

```
powermt restore  
powermt display
```

At this point, two HBAs should be present in the display and the FC HBAs should be duplexed in the ftSMC. It may be necessary to repeat steps 9 and 10.

### EMC Symmetrix Arrays with Device Masking Enabled<sup>1</sup>

---

Use of this procedure requires SYMCLI installed on the host system. Alternatively, EMC ControlCenter can be used to perform the HBA replacement.

---

1. Using SYMCLI, run **symmask list logins** to view the old WWN/iSCSI HBAs.
2. Remove all cables to the IO slice with the defective HBA, and remove the IO slice.
3. Replace the defective QLogic HBA with the new HBA of same Stratus part number (that is, U525 or U526). The HBA should be inserted into same PCI slot from which the defective HBA was removed. (Inserting the replacement HBA into another PCI slot requires a driver to be loaded for the HBA.)
4. Re-insert the IO slice with the new HBA, and re-connect all cables.
5. Let the IO Slice come on-line and duplex, as shown in the Stratus ftServer Management tool.
6. Change the FC switch zoning to add the WWN of the replaced HBA to the appropriate zones.
7. Run **symmask list hba** or **discover** to view the new initiator (for example, WWN).
8. Run **symmask replace** to substitute a new WWN for all occurrences in the database of the old WWN.
9. Run **symmask discover** to establish the new names in the history table, or run **symmask rename** to assign a WWN to the new HBA in both the database and the history table.

---

1. Symmetrix Arrays without device masking enabled do not require this procedure; Symmetrix Arrays with device masking enabled only require replacing the HBA WWN used in switch zoning.

10. Run **symmask refresh** to update the director profile tables (in cache) from the database.
11. Scan for hardware changes from the Windows device manager.
12. Execute the following commands from a command window:

```
powermt restore  
powermt display
```

At this point, two HBAs should be present in the display and the FC HBA's should be duplexed in the ftSMC. It may be necessary to repeat steps 9 and 10.

## Set the HBA FC-AL Loop ID

While configuring a QLA234x HBA for Windows 2000 and connection to EMC CLARiiON CX200-Series for direct-connect cluster configurations, you must manually set the HBA FC-AL Loop ID. Follow these steps to enable loop hard addressing and set the loop ID on each HBA:

---

Perform this procedure on all nodes in the cluster connected to the CX200-Series array.

---

1. Boot the Windows host; press **Ctrl-Q** when prompted to Press <CTRL-Q> for Fast!UTIL. (This prompt appears with the QLogic startup banner.)
2. After the Fast!UTIL program loads, the initial display depends on whether there are multiple QLogic HBAs installed in the server:
  - If there is only one QLogic HBA, the **Fast!UTIL Options** menu appears.
  - If there are multiple QLogic HBAs, a list of memory addresses occupied by those HBAs appears.

Using the arrow keys, select the desired HBA and press **ENTER**. The **Fast!UTIL Options** menu appears.
3. Select **Configuration Settings** from the **Fast!UTIL Options** menu, and press **Enter**.
4. Select **Host Adapter Settings** from the **Configuration Settings** menu.
5. Select **Adapter Hard Loop ID** from the **Host Adapter Settings** menu and press **ENTER** until the value is **Enabled**.
6. Select **Hard Loop ID** and press **Enter**.

The loop ID value entered here is the decimal representation of the FC-AL loop ID. You do not need to perform any FC-AL AL\_PA hexadecimal translation.

---

HBAs connected to the same SP should all have unique hard loop IDs. Select **0** for all HBAs on one node, select **1** for all HBAs on the next node, and so on.

---

7. Enter a value for the loop ID and press **Enter**.

8. Press ESC to return to the **Configuration Settings** menu.
9. Press ESC to return to the **Fast!UTIL Options** menu.
10. When prompted to save changes made to the current adapter, select **Save Changes** and press ENTER.
11. If there are more adapters to configure, choose **Select Host Adapter**, and repeat steps 3 through 11 for each adapter.
12. Press **Esc** to exit Fast!UTIL.
13. Reboot the host.
14. Repeat this procedure on all nodes in the cluster connected to the CX200-Series array.
15. While you are in the BIOS, you can verify that the topology is set correctly for direct connect (FC-AL).



#### **CAUTION**

**Future use of the firmware NVRAM file to apply settings will overwrite and possibly invalidate the changes made above. If you will later update using a firmware NVRAM file, be sure it is listed and supports this CX200-Series direct-connect cluster configuration.**

---

To restore EMC default HBA settings, either reload the approved EMC NVRAM file, or return to step 5 and ensure that **Adapter Hard Loop ID** is set to **Disabled**.

---

## Special Instructions for CLARiiON CX200-Series Direct-Connect Dual-Host Clustering Configurations

For CLARiiON CX200-Series direct-connect dual-host cluster configurations only with QLA234x HBAs, you must follow all procedures described in this section.

### Check for an Updated HBA Driver

For CLARiiON CX200-Series direct-connect dual-host cluster configurations with only QLA234x HBAs, you may need a separate driver and firmware download. The *EMC Support Matrix* notes whether separate driver and firmware files are required.

For each HBA that is determined to require updated firmware and drivers, follow the instructions on page 2-2. Be sure to reference the Name and Description fields to select the correct CX200-Series direct-connect dual-host cluster-compatible files.

### Reconfigure the HBA Jumper

For CLARiiON CX200-Series direct-connect dual-host cluster configurations with only QLA234x HBAs, you must change the default HBA optic jumper position:

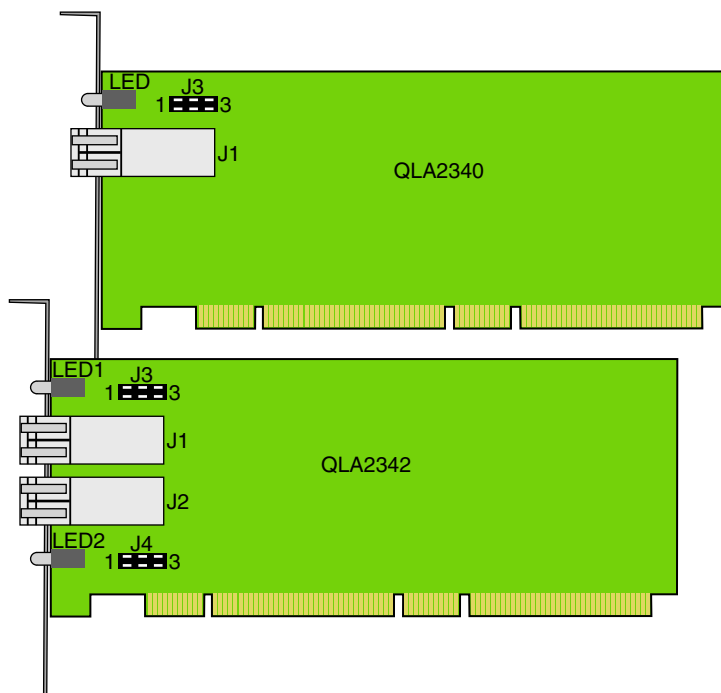


#### CAUTION

**Modifying the jumper setting without using the recommended firmware/drivers can cause the HBA to lose connectivity.**

1. Remove the HBA from the server as instructed by your server guide.
2. Locate jumper(s) J3 (QLA2340) or J3 and J4 (QLA2342), shown in the following figure:





3. Move the jumper(s), onto pins 1–2 (if not already there).

If later you wish to return the jumper(s) to the default factory position, repeat step 2, returning the jumper to pins 2–3.

## Understanding Persistent Binding in a Fabric Environment

Persistent binding is the mechanism to create a continuous logical route from a storage device object in the Windows host to a volume in the EMC storage array across the fabric.

Without a persistent binding mechanism, the host cannot maintain persistent logical routing of the communication from a storage device object across the fabric to an EMC storage array volume. If the physical configuration of the switch is changed (for example, the cable is swapped or the host is rebooted), the logical route becomes inconsistent, causing possible data corruption if the user application is modifying data through inconsistent logical routing of the communication from the driver entry point to a volume in an EMC storage array across the fabric.

The Windows 2000/Windows 2003 operating system (OS) does not provide a satisfactory means to allow persistent binding. Most software applications access storage using file systems that are managed by the Windows OS. (File systems are represented by drive letters: colons: **C:**, **D:**, etc.) For storage devices containing file systems, Windows writes a Disk Signature to the disk device. The operating system can then identify, and associate with, a particular drive letter and file system.

Since the signature resides on the disk device, changes can occur on the storage end (a cable swap, for example) that can cause a disk device to be visible to the host server in a new location. However, the OS looks for the disk signature and, providing that nothing on the disk changed, associate the signature with the correct drive letter and file system. This mechanism is strictly an operating system feature and is not influenced by the Fibre Channel device driver.

Some software applications, however, do not use the Windows file systems or drive letters for their storage requirements. Instead they access storage drives directly, using their own built-in “file systems.” Devices that are accessed in this way are referred to as *raw devices* and are known as *physical drives* in Windows terminology.

The naming convention for physical drives is simple and is always the same for software applications using them. A raw device under Windows is accessed by the name `\\.\PHYSICALDRIVEXXX`, where **XXX** is the drive number. For example, a system with three hard disks attached using an QLogic Fibre Channel controller assigns the disks the names `\\.\PHYSICALDRIVE0`,

\\.\PHYSICALDRIVE1, and \\.\PHYSICALDRIVE2. The number is assigned during the disk discovery part of the Windows boot process.

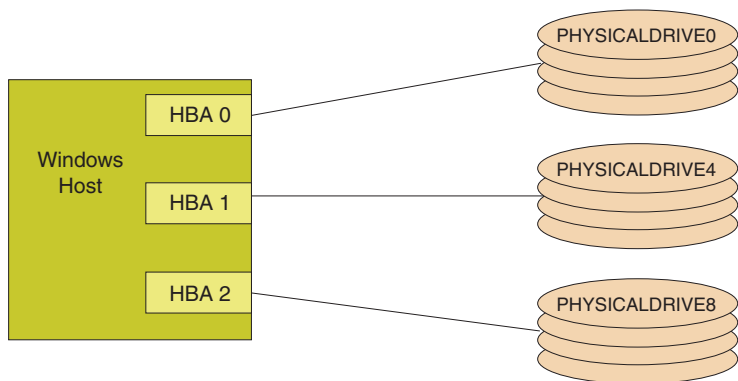
During boot-up, the Windows OS loads the driver for the storage HBAs. Once loaded, the OS performs a SCSI **Inquiry** command to get information about all of the attached storage devices. Each disk drive that it discovers is assigned a number in a *semi-biased* first come, first serve fashion based on HBA. (*Semi-biased* means that the Windows system always begins with the controller in the lowest-numbered PCI slot where a storage controller resides. Once the driver for the storage controller is loaded, the OS selects the adapter in the lowest-numbered PCI slot to begin the drive discovery process.)

It is this naming convention and the process by which drives are discovered that makes persistent binding (by definition) impossible for Windows. Persistent binding requires a continuous logical route from a storage device object in the Windows host to a volume in an EMC storage array across the fabric. As mentioned above, each disk drive is assigned a number in a first come, first serve basis. This is where faults can occur.

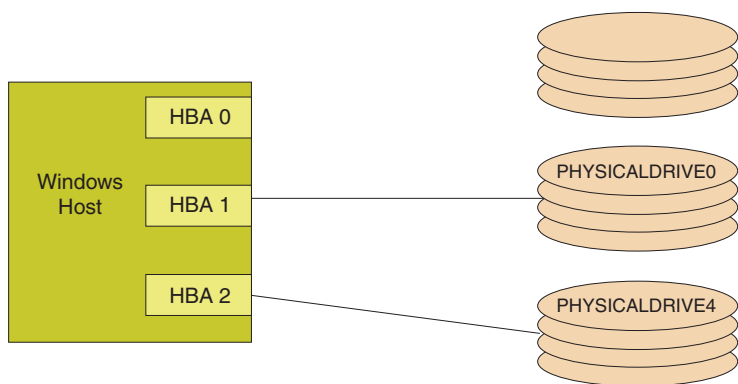
*Example* Imagine this scenario—A host system contains controllers in slots 0, 1, and 2. Someone removes a cable from the QLogic controller in host PCI slot 0, then reboots the host.

During reboot, the Windows OS loads the QLogic driver during reboot and begins disk discovery. Under the scenario presented above, there are no devices discovered on controller 0, so the OS moves to the controller in slot 1 and begins naming the disks it finds, starting with \\.\PHYSICALDRIVE0. Any software applications that were accessing \\.\PHYSICALDRIVE0 before the reboot will be unable to locate their data on the device, because it has changed.

The following figure shows the original configuration before the reboot. HBA0 is in PCI slot 0 of the Windows host. Each HBA has four disk devices connected to it, so Windows has assigned the name \\.\PHYSICALDRIVE0 to the first disk on HBA0. Each disk after that is assigned a number in sequence as shown in the figure.



The next figure shows the same host after the cable attached to HBA0 has been removed and the host rebooted. Since Windows was not able to do a discovery on HBA0, it assigned `\\.\PHYSICALDRIVE0` to the first device it discovered. In this case, that first device is connected to HBA1. Due to the shift, any software application accessing `\\.\PHYSICALDRIVE0` will not find data previously written on the original `\\.\PHYSICALDRIVE0`.



The default driver behavior does not store target bindings between host reboots. The bindings are dynamically generated by the HBA when new target devices are detected.

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Tape devices are treated the same as disk devices in Windows with respect to persistent binding. Refer to your tape device documentation for more information.

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## Problems and Solutions

### Problem 1

Error Message ID: 51 in event viewer when attempting to install multiple host access (for clustering) to the same EMC CLARiiON array storage group. The text of the message is:

An Error was detected on device \Device\Harddisk<x>\DR<x> during a paging operation

### Solution

Until host cluster software is installed, only a single host should access a storage group at a time. Refer to the *EMC Support Matrix* for supported host configurations.

### Problem 2

EMC Primus case emc29097 — If using HBAs connected to both CLARiiON SPs, without PowerPath installed, duplicate LUNs will be visible in the Device Manager and Disk Manager. Only one instance of the LUN will be accessible, and all other matching mappings will be listed as Unknown, Unreadable and Unallocated.

### Solution

This is normal behavior when multiple paths are available, PowerPath is not installed, and the initiator type is registered in PowerPath mode (array default depending on core code revision).

### Problem 3

EMC Primus case emc69307 — When using QLogic HBAs in a Brocade fabric environment, after upgrading Brocade 3900-series switch firmware to 3.0.2m, the HBAs report repeated link errors, and intermittently lose fabric connectivity.

PowerPath may report paths lost and then found in quick succession, and repeated Windows 2000 event log error entries for Link Down/Link Up events similar to the following:

```
Event ID: 11
Source: ql2300
Description: The driver detected a controller error on \Device\Scsi\ql2300x.
Data (words): offset 34 = 80120000 [ErrorCode: Link down error]
```

```
Event ID: 11
Source: ql2300
Description: The driver detected a controller error on \Device\Scsi\ql2300x.
Data (words): offset 34 = 80110000 [ErrorCode: Link up]
```

**Solution** Upgrade to the latest HBA driver. This was corrected for Windows 2000 in 8.2.2.25 and later drivers. Windows 2003 driver 8.2.2.20 and later already contain this correction.

---

#### Problem 4

EMC Primus case emc69308 — Direct-connect to EMC CLARiiON CX200 reports incorrect queue full error messages. Even under light I/O, a host may log a message noting that disk has reached a queue-full state similar to the following in the Windows event viewer:

```
Event ID: 11
Source: ql2300
Description: The driver detected a controller error on \Device\Scsi\ql2300x.
Data (words): offset 34 = F003001C [ErrorCode: Target device queue full].
```

**Solution** Upgrade to the latest HBA driver. This was corrected in version 8.2.2.25 and later drivers.

---

#### Problem 5

Windows 2000 Hosts running less than SP4 could be susceptible to data loss during LUN expansion operations.

**Solution** This issue is corrected by Microsoft in SP4, or by applying hotfix 327020. Refer to EMC Solution IS emc73538 and Microsoft Knowledge Base article 327020 for more information.

---

#### Problem 6

For Windows 2003, the STORPort drivers 8.2.3.26 with Microsoft hotfix Q823728 and earlier do not yet fully support all Microsoft VSS functions.

**Solution** This was first corrected in Microsoft QFE hotfix Q837413 and to be used with minimum 8.2.3.27 driver. You should also use minimum Microsoft VSS QFE 833167.

---

**Problem 7**

When using SANsurfer 2.0.25 to update to BIOS 1.4x, you receive the message as follows:

```
Incorrect BIOS file selected.  
The selected BIOS file does not match the selected HBA type.  
Check your file and try again.
```

**Solution** SANsurfer 2.0.25 does not support flashing the 1.4x BIOS, you need to use the DOS FLASUTIL utility. This will be corrected in a future SANsurfer release.

---

**Problem 8**

IBM eServer BladeCenter HS20 Fibre Channel Expansion Card 48P7061 may not update all HBA BIOS in the system when using FLASUTIL.

**Solution** You may need to run FLASUTIL multiple times, and use /F to specify specific HBAs to update. Refer to the FLASUTIL instructions for further information.

## Known Issues

Be aware of these issues:

- ◆ QLogic BIOS 1.26 and later for QLA23xx and BIOS 1.79 and later for QLA22xx HBAs allow for multiple **Boot Port Name** entries to be configured for high-availability booting after path failures. Previous BIOS versions do not support this functionality, will boot only from a single storage array port, and cannot provide boot capability with path failures.
- ◆ NTOSKNL BSOD (blue screen) during a link down event can cause filesystem corruption to mounted filesystems.
- ◆ HBA boot BIOS does not support high availability while the OS is booting. It can handle path failures at boot initialization time, and after the OS has loaded. Path failures while the OS is loading will require the host to reboot before successfully completing the boot process.
- ◆ Degraded response time as the I/O load approaches storage system capacity can make the OS appear hung or result in a NTOSKNL BSOD.
- ◆ Boot files, Windows system files, and swap space should all be on the boot LUN. With certain server models, you can use an internal disk for the page file for stability; however, this might not increase fault tolerance and might reduce system recovery options.
- ◆ Swap space must be available on %SYSTEMROOT% or core dump will fail.
- ◆ For Windows 2003 on 64-bit IA64-2 servers, the system no longer uses an x86-compatible BIOS; therefore, enabling boot-from-array support with the HBA requires a separate firmware EFI download.



## Third-Party Software

This appendix contains additional information about third-party software used with Windows hosts.

- ◆ QLogic SANsurfer SANblade Manager .....A-2

## QLogic SANsurfer SANblade Manager

Stratus ftServers are not supported using the QLogic SANsurfer SANblade Manager Software or Agents.

EMC has approved the use of a specialized version of the QLogic SANsurfer SANblade Manager for use with attached EMC Symmetrix and CLARiiON storage arrays. Only the versions listed below should be used; these versions are posted in the EMC section on the QLogic website.

This Windows utility provides information on the installed QLogic HBAs, driver versions, mapped targets, statistics, and configuration settings. It also has a feature to update the HBA firmware/BIOS and NVRAM. (You should obtain the latest EMC-approved firmware/BIOS and NVRAM files from the QLogic website. Refer to *Downloading QLogic Drivers and Firmware* on page 2-2 for instructions.)

For information on the use and features of the QLogic SANsurfer SANblade Manager utility, refer to the documentation posted with this utility.

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## SANsurfer Version History

SANsurfer versions include:

- ◆ 2.0.21 — Initial Release

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The SANsurfer software is not multipath-aware, and as such may misreport HBA targets that are configured in multipath. This does not affect the use of the tool; however, it will accurately report targets only on ports that own an active LUN0.

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- ◆ 2.0.25 — Added target persistent binding capability and display correction for LUNs on non-owning SP. (This functionality is supported by QLogic; all usage questions and support issues should be directed to QLogic.)

---

SANsurfer 2.0.25 cannot be used to upgrade to BIOS 1.4x. Until a later SANsurfer is available, you will need to use the procedure *Updating Using a DOS Boot Diskette* on page 2-11 to perform this upgrade.

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This version of SANsurfer may display HBA options under different menu names than appear in the HBA Ctrl-Q menu, as well as in previous SANsurfer versions. All user-configurable options are still accessible.

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